

## **GREGG G. VAN RYZIN, PHD | CURRICULUM VITAE**

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Professor and Interim Dean  
School of Public Affairs and Administration  
Rutgers University—Newark  
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Newark, NJ, 07102-1801  
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### **Employment (post-doctoral)**

*Interim Dean*, Rutgers University, School of Public Affairs and Administration, Newark, NJ, July 2016 to present.

*Professor*, Rutgers University, School of Public Affairs and Administration, Newark, NJ, 2014 to present.

*Associate Professor*, Rutgers University, School of Public Affairs and Administration, Newark, NJ, 2008 to 2014.

*Associate Professor*, Baruch College / CUNY, School of Public Affairs, New York, NY, 2001 to 2008.

*Assistant Professor*, Baruch College / CUNY, School of Public Affairs, New York, 1995 to 2001.

*Senior Research Analyst*, Westat, Inc., Rockville, MD, 1993 to 1995. (Survey research and statistics.)

*Senior Associate*, ICF International, Urban Policy Group, Fairfax, VA, 1991 to 1993. (Policy research and consulting.)

### **Education**

PhD *Psychology* City University of New York, Graduate Center, 1991

BA *Geography* Columbia University, 1985 (*cum laude*, *Phi Beta Kappa*)

### **Books**

James, O., Jilke, S., & Van Ryzin, G.G. (Eds.). (2017). *Experiments in Public Management Research: Challenges and Contributions*. Cambridge University Press. 530 pp.

Remler, D.K., & Van Ryzin, G. G. (2015). *Research Methods in Practice: Strategies for Description and Causation (2nd Edition)*. SAGE Publications. 606 pp.

Remler, D.K., & Van Ryzin, G. G. (2011). *Research Methods in Practice: Strategies for Description and Causation*. SAGE Publications. 582 pp.

## **Refereed Publications**

1. James, O., & Van Ryzin, G. G. (2017). Motivated reasoning about public performance: An experimental study of how citizens judge the Affordable Care Act. *Journal of Public Administration Research and Theory*, 27(1): 197-209.
2. Grosso, A., Charbonneau, É., & Van Ryzin, G. G. (2017). How Citizens Respond to Outputs, Outcomes, and Costs: A Survey Experiment About an HIV/AIDS Program. *International Public Management Journal*, 20(1), 160-181.
3. Riccucci, N. M., & Van Ryzin, G. G. (2017). Representative Bureaucracy: A Lever to Enhance Social Equity, Coproduction, and Democracy. *Public Administration Review*, 77(1), 21-30.
4. Charbonneau, É., & Van Ryzin, G. G. (2017). Exploring the deep antecedent of public service motivation. *International Journal of Public Administration*, 1–7, 40 (5): 401-407.
5. Van Ryzin, G. G. (2016). Evidence of an ‘end of history illusion’ in the work motivations of public service professionals. *Public Administration* 94(1): 263–275.
6. Jilke, S., Van Ryzin, G. G., & Van de Walle, S. (2016). Responses to decline in marketized public services: An experimental evaluation of choice overload. *Journal of Public Administration Research and Theory* 26(3): 421-432.
7. Van Ryzin, G. G., Riccucci, N. M., & Li, H. (2016). Representative bureaucracy and its symbolic effect on citizens: A conceptual replication. *Public Management Review*, 1–15, doi: 10.1080/14719037.2016.1195009
8. Riccucci, N. M., Van Ryzin, G. G., & Li, H. (2016). Representative bureaucracy and the willingness to coproduce: An experimental study. *Public Administration Review* 76(1): 121-130.
9. Hamidullah, M. F., Van Ryzin, G. G., & Li, H. (2016). The agreeable bureaucrat: personality and PSM. *International Journal of Public Sector Management*, 29(6), 582–595.
10. James, O., & Van Ryzin, G. G. (2015). Incredibly good performance: An experimental study of source and level effects on the credibility of government. *American Review of Public Administration* (online first), doi: 10.1177/0275074015580390.
11. Van Ryzin, G. G. (2015). Service quality, administrative process, and citizens’ evaluation of local government in the US. *Public Management Review*, 17 (3), 425-442.
12. Bovaird, T., Van Ryzin, G. G., Loeffler, E., & Parrado, S. (2015). Activating citizens to participate in collective co-production of public services. *Journal of Social Policy*, 44(1): 1–23.
13. Charbonneau, E., & Van Ryzin, G. G. (2015). Benchmarks and citizen judgments of local government performance: Findings from a survey experiment. *Public Management Review*. 17(2), 288-304.
14. Riccucci, N., Van Ryzin, G.G., & Lavena, C. (2014). Representative bureaucracy in policing: Does it increase perceived legitimacy? *Journal of Public Administration Research and Theory*, 24(3): 537-551.
15. Van Ryzin, G. G. (2014). The curious case of the post-9-11 boost in government job satisfaction. *American Review of Public Administration*, 44(1): 59-74.

16. Kim, M., & Van Ryzin, G.G. (2014). Impact of government funding on donations to arts organizations: A survey experiment. *Nonprofit and Voluntary Sector Quarterly*, 43(5): 910-925.
17. Sun, R., & Van Ryzin, G. G. (2014). Are performance management practices associated with better outcomes? Empirical evidence from New York public schools. *American Review of Public Administration*, 44(3): 324-338. (Winner of American Society for Public Administration's Joseph Wholley Award.)
18. Sanz, L., Van Ryzin, G.G., & del Pino, E. (2014). Citizens' support for government spending on science and technology. *Science and Public Policy*, 41(5): 611-624.
19. Van Ryzin, G. G. (2013). An experimental test of the expectancy-disconfirmation theory of citizen satisfaction. *Journal of Policy Analysis and Management*. 32(3): 597–614.
20. Villoria, M., Van Ryzin, G. G., & Lavena, C. (2013). Social and political consequences of administrative corruption: A study of public perceptions in Spain. *Public Administration Review* 73(1): 85-94.
21. Van Ryzin, G.G., & Lavena, C. (2013). The credibility of government performance reporting: An experimental study. *Public Performance and Management Review*, 37(1):87-103.
22. Parado, S., Van Ryzin, G.G., Bovaird, T., & Loffler, E. (2013). Correlates of co-production: Evidence from a five-nation survey of citizens. *International Public Management Journal*, 16(1): 85-112.
23. Sanz-Menéndez, L., & Van Ryzin, G.G. (2013). Economic crisis and public attitudes toward science: A study of regional differences in Spain. *Public Understanding of Science*. doi:10.1177/0963662513489790
24. del Pino, E., & Van Ryzin, G. G. (2012). Intergovernmental responsibility for social policy: An analysis of public preferences in Spain. *Publius: The Journal of Federalism*, 43(4): 676-700.
25. Charbonneau, E., & Van Ryzin, G. G. (2012). Performance measures and parental satisfaction with New York City schools. *American Review of Public Administration*, 42(1): 54–65.
26. Grosso, A., & Van Ryzin, G. G. (2012). Public management reform and citizen perceptions of the UK health system. *International Review of Administrative Sciences*, 78(3): 1-20.
27. Lin, W., & Van Ryzin, G. G. (2012). Web and mail surveys: An experimental comparison of methods for nonprofit research. *Nonprofit and Voluntary Sector Quarterly*, 41(6): 1014-1028
28. Fudge, M.K., & Van Ryzin, G.G. (2012) Individual and contextual determinants of citizens use of government websites. *International Journal of Technology Diffusion*, 3(1): 1-7.
29. Van Ryzin, G. G. (2011). Outcomes, process and trust of civil servants. *Journal of Public Administration Research and Theory*, 21(4): 745-760.
30. Van de Walle, S., & Van Ryzin, G. G. (2011). The order of questions in a survey on citizen satisfaction with public services: Lessons from a split-ballot experiment. *Public Administration: An International Quarterly*, 89(4): 1436–1450.
31. Grosso, A., & Van Ryzin, G. G. (2011). How citizens view government performance reporting: Results of a national survey. *Public Performance & Management Review*, 35(2): 235–250.

32. Mizrahi, S., Vigoda-Gadot, & Van Ryzin, G. (2010). Public sector management, trust, performance and participation: A citizen survey and national assessment in the United States. *Public Performance and Management Review*, 34(2): 268-312.
33. Van Ryzin, G. G., & Charbonneau, E. (2010). Public service use and perceived performance: An empirical note on the nature of the relationship. *Public Administration: An International Quarterly*, 88(2): 551–563.
34. Holzer, M., Manoharan, A., & Van Ryzin, G. (2010). Global cities on the web: An empirical typology of municipal websites. *International Public Management Review*, 11(3): 104-121.
35. Van Ryzin, G. G., Grossman, S., DiPadova-Stocks, L., & Bergrud, E. (2009). Portrait of the social entrepreneur: Statistical evidence from a US panel. *Voluntas: International Journal of Voluntary and Nonprofit Organizations*, 20: 129-140.
36. Charbonneau, E., Riccucci, N.M., Van Ryzin, G.G., & Holzer, M. (2009). The self-reported use of social equity indicators in urban police departments in the United States and Canada. *State and Local Government Review*, 41(2): 95–107.
37. Van Ryzin, G. G. (2008). Citizen perceptions of road smoothness: evidence from New York with implications for comparative performance measurement. *International Review of Administrative Sciences*, 74: 575-588.
38. Van Ryzin, G. G., Immerwahr, S., & Altman, S. (2008). Measuring street cleanliness: A comparison of New York City's scorecard and results from a citizen survey. *Public Administration Review*, 68 (2): 286-294.
39. Van Ryzin, G. G. (2008). Validity of an on-line panel approach to citizen surveys. *Public Performance and Management Review*, 32 (2): 236-262.
40. Van Ryzin, G. G., Immerwahr, S. (2007). Importance-performance analysis of citizen satisfaction surveys. *Public Administration: An International Quarterly*, 85 (1): 215-226.
41. Van Ryzin, G. (2007). Pieces of a puzzle: Linking performance, satisfaction, and trust in government. *Public Performance and Management Review*, 30 (4): 521 – 535.
42. Piotrowski, S., & Van Ryzin, G. (2007). Exploring dimensions and determinants of citizen attitudes toward governmental transparency. *American Review of Public Administration.*, 37 (3): 306-323.
43. Van Ryzin, G. G. (2006). Testing the expectancy-disconfirmation model of citizen satisfaction with local government. *Journal of Public Administration Research and Theory*, 16: 599-611.
44. Van Ryzin, G. G. (2004). Expectations, performance, and citizen satisfaction with urban services. *Journal of Policy Analysis and Management* 23(3): 433-448.
45. Van Ryzin, G. G., Muzzio, D., Immerwahr, S., Gulick, L., & Martinez, E. (2004). Drivers and consequences of citizen satisfaction: An application of the American Customer Satisfaction Index model to New York City. *Public Administration Review* 64(3): 331-341. (*Winner of American Society for Public Administration's Louis Brownlow Award.*)
46. Van Ryzin, G. G. (2004). The measurement of overall citizen satisfaction. *Public Performance and Management Review* 27(3): 9-28.

47. Van Ryzin, G. G., Muzzio, D., & Immerwahr, S. (2004). Explaining the race gap in satisfaction with urban services. *Urban Affairs Review*, 39(5), 613-632.
48. Van Ryzin, G. G., & Immerwahr, S. (2004). Derived importance-performance analysis of citizen survey data. *Public Performance and Management Review* 27(4): 144-173.
49. Van Ryzin, G. G., Kaestner, R., & Main, T. (2003). The effects of federal and local housing programs on the transition from welfare to work: Evidence from New York City. *Cityscape*, 6(2): 45-72.
50. Kaestner, R., Kaushal, N., & Van Ryzin, G. (2003). Migration consequences of welfare reform. *Journal of Urban Economics*, 53: 357-376.
51. Van Ryzin, G. G., & Kamber, T. (2002). Subtenures and housing outcomes for low income renters in New York City. *Journal of Urban Affairs*, 24(2): 197-218.
52. Reingold, D., Van Ryzin, G., & Ronda, M. (2001). Does public housing diminish the social capital and labor force activity of its tenants? *Journal of Policy Analysis and Management*, 20(3): 485-504.
53. Van Ryzin, G. G., Ronda, M., & Muzzio, D. (2001). Factors related to self-sufficiency in a distressed public housing community. *Journal of Urban Affairs*, 23(1): 57-70.
54. Seron, C., Van Ryzin, G., & Frankel, M. (2001). The impact of legal counsel on outcomes for low-income tenants in New York City's housing court: Results of a randomized experiment. *Law and Society*, 35(22): 419-434.
55. Van Ryzin, G. G. & Genn, A. (1999). Neighborhood change and the City of New York's Ten Year Housing Plan. *Housing Policy Debate*, 10(4): 799-838.
56. Van Ryzin, G. G., & Engelman Lado, M. (1999). Evaluating systems for delivering legal services to the poor: Conceptual and methodological considerations. *Fordham Law Review*, LXVII (5): 2553-2571.
57. Pereira, J. A., & Van Ryzin, G. G. (1998). Understanding public support for time limits and other welfare reforms. *Policy Studies Journal*, 26(3): 398-418.
58. Van Ryzin, G. G., & Freeman, E. W. (1997). Viewing organizations as customers of government services: Data from Maryland's housing development programs. *Public Productivity and Management Review*, 20(4): 419-31.
59. Seron, C., Frankel, M. Muzzio, D. Pereira, J., & Van Ryzin, G. (1997). A report of the perceptions and experiences of lawyers, judges, and court employees concerning gender, racial and ethnic fairness in the federal courts of the Second Circuit of the United States. *Annual Survey of American Law*, pp. 415-528.
60. Van Ryzin, G. G. (1996). The impact of resident management on residents' satisfaction with public housing: A process analysis of quasi-experimental data. *Evaluation Review*, 20 (June): 485-505.
61. Van Ryzin, G. G. (1995). Cluster analysis as a basis for purposive sampling of projects in case study evaluations. *Evaluation Practice*, 16(2): 109-119.

62. Van Ryzin, G. G. (1994). Residents' sense of control and ownership in a mutual housing association. *Journal of Urban Affairs*, 16(3): 241-253.

### **Selected Conference Papers and Presentations (last 10 years)**

- The invisible arm of government: Toward a political psychology of public administration.* Invited paper presented at NYU Wagner, Frontiers in Public Administration and Policy Implementation, May 2017.
- Coproduction and Citizenship: A Survey Experiment and Extension.* Presentation at the annual meeting of the American Society for Public Administration. Atlanta, GA, March 2017.
- Coproduction and Citizenship: A Survey Experiment.* Paper presented at the annual research conference of the Association for Public Policy Analysis and Management, Washington, DC, November 2016.
- Experiments in public management research: Methods and opportunities.* Preconference workshop presented at the Public Management Research Association. Aarhus University, Denmark, June 2016.
- Behavioral and experimental public administration: Probing the microfoundations of theory and practice.* Panel organized for the annual meeting of the International Research Society for Public Management, Hong Kong, China, April 2016.
- Evidence-based management: A new measure and its correlates.* Presentation at the annual meeting of the American Society for Public Administration. Seattle, WA, March 2016.
- Representative bureaucracy and public engagement in emergency preparedness: An experimental study.* Paper presented at the annual research conference of the Association for Public Policy Analysis and Management, Miami, FL, November 2015.
- Motivated reasoning about public performance: An experimental study of how citizens judge Obamacare.* Paper presented at the Public Management Research Association. University of Minnesota, Minneapolis, June 2015.
- Information source and the credibility of public performance information.* Paper presented at the annual meeting of the International Research Society for Public Management, Birmingham, UK, April 2015.
- Representative bureaucracy and the willingness to coproduce: An experimental study.* Presented at the annual research conference of the Association for Public Policy Analysis and Management, Albuquerque, NM, November 2015.
- Experiments in public administration research.* Keynote address to the IIAS Study Group on Trust and Public Attitudes: Citizen Attitudes and Behaviors from an Experimental Perspective. Speyer, Germany, September 2014.
- Information source and the credibility of public service performance information.* Paper presented at the annual meeting of the International Research Society for Public Management, Ottawa, April 2014.
- Representative bureaucracy, trust, and cooperation.* Invited presentation to the Instituto de Políticas y Bienes Públicos, Consejo Superior de Investigaciones Científicas (CSIC), Madrid, February 2014.
- Work motivations, public service, and the end of history illusion.* Presented at the annual research conference of the Association for Public Policy Analysis and Management, Washington, DC, November 2013.

- Process, outcomes, and the reputation of government.* Paper presented at the annual meeting of the International Research Society for Public Management, Prague, April 2013
- How citizens judge government: The role of outcomes and process.* Invited presentation to the Department of Politics, Exeter University, UK, February 2013
- An experimental test of the expectancy-disconfirmation model of citizen satisfaction.* Presented at the annual research conference of the Association for Public Policy Analysis and Management, Washington, DC, October 2011.
- Social consequences of corruption: Empirical findings and strategic implications (with M. Villoria & C. Lavena).* Presented at the 7th Transatlantic Dialogue, a joint conference of EGPA/ASP. Rutgers University, NJ, June 2011.
- Did 9-11 increase public sector job satisfaction in the US? A difference in differences study.* Paper presented at the Public Management Research Association. Syracuse University, June 2011.
- The social consequences of public sector corruption: An empirical investigation.* Presented at the annual meeting of the American Society for Public Administration. Baltimore, MD, March 2011.
- Do citizen surveys provide valid measures of public service quality?* Invited paper presented at Instituto Universitario de Investigación Ortega Y Gasset. Madrid, Spain, April 2010.
- Outcomes, process and trust of the civil service* Paper presented at the 10<sup>th</sup> meeting of the Public Management Research Association. Columbus, Ohio, October 2009.
- Outcomes and process: What influences citizens' trust of the civil service?* Paper presented at the 5th TransAtlantic Dialogue, a joint conference of EGPA/ASP. Washington, DC, May 2009.
- Taking some of the guesswork out of picking control variables in an analysis of program impacts.* Workshop presentation at the annual conference of the Eastern Evaluation Research Society. Absecon, NJ, April 2009.
- Analysis of citizen satisfaction surveys: Importance-performance analysis.* Presented at the conference of the Public Performance Measurement and Reporting Network. Newark, NJ, January 2009.
- New tools for the analysis of satisfaction surveys.* Presented at the annual meeting of the American Evaluation Association. Denver, Colorado, November 2008.
- Public preferences for devolution of social welfare programs in Spain: An empirical analysis of region, politics, and performance (with Eloisa del Pino).* Presented at The 4th Transatlantic Dialogue, a joint conference of EGPA/ASP. Milan, Italy, May 2008.
- Listening, learning and responding: Citizen surveys as a tool of government reinvention.* Invited paper presented at the Fundación José Ortega y Gasset, Madrid, Spain, November 2007.
- Can citizens accurately judge public performance? Evidence from New York City, with implications for developing international bureaometrics.* Presented at the annual meeting of the European Group of Public Administration, Madrid, Spain, September 2007.
- Measuring street cleanliness: A comparison of New York City's Scorecard and results from a citizen survey.* Presented at the annual meeting of the American Society for Public Administration. Washington, DC, March 2007.

*New tools for more insightful analysis of satisfaction surveys.* Presented at the annual meeting of the Easter Evaluation Research Society. Absecon, NJ, April 2007.

*Leading from the ground up: Correlates of social entrepreneurship in the US.* Presented at the 3rd Transatlantic Dialogue, a joint conference of EGPA/ASPA. Newark, Delaware, May 2007.

### **Research Grants and Fellowships**

Chancellor's Seed Grant Program (\$50,000), to support the Center for Experimental and Behavioral Public Administration, 2016—.

Alfred P. Sloan Foundation (\$123,000), to support continued development of CivicPanel, an online research panel, 2010 to 2013.

Short Term Visiting Fellows Program (\$5000), Consejo Superior de Investigaciones Cientificas, Madrid, Spain, summer 2011.

Academic Excellence Fund, Rutgers University (\$25,000), to establish web-based research resources in public affairs and administration, 2009 to 2010.

New York City Community Health Survey (\$3,000,000). New York City Department of Health and Mental Hygiene, 2002 to 2007.

Baruch Survey Research Unit (\$1,000,000). Various projects and sponsors, 1999 to 2007.

Renewal of eTownPanel Project (\$74,000). Alfred P. Sloan Foundation, Program for Citizen-Driven Performance Measurement, 2005.

eTownPanel Project (\$45,000). Alfred P. Sloan Foundation, Program for Citizen-Driven Performance Measurement, 2003.

Evaluation of the Project for Rockaway Youth in Safety and Education (\$600,000). New York City Board of Education, 2000 to 2003.

HUD Research Grant on the Interaction of Welfare Reform and Housing Programs (\$50,000), US Department of Housing and Urban Development, 1999.

PSC-CUNY Research Award (\$5,000), Baruch College, CUNY, 1998.

Steven L. Newman Institute Research Award (\$2,000), Baruch College, CUNY, 1996.

### **Honors and Awards**

*Joseph Wholey Distinguished Scholarship Award* (for outstanding article on performance in public and nonprofit organizations), American Society for Public Administration, 2015

*Louis Brownlow Award* (for best article in Public Administration Review involving a practitioner), American Society for Public Administration, 2005

*Scholarship and Creative Achievement Award*, Baruch College / CUNY, 2005

*Outstanding Scholarly Achievement Award*, City University of New York, 2005

*Scholarship and Creative Achievement Award*, Baruch College / CUNY, 2004



*Outstanding Scholarly Achievement Award*, City University of New York, 2004

*New York State Fellowship*, City University of New York, 1987

*Graduate Fellowship*, City University of New York, 1985 and 1986

*Phi Beta Kappa*, Columbia University, 1985

### **Professional Activities (last 10 years)**

*Editor*, 2016 to present, *Public Administration Review*

*Associate Editor*, 2015 to 2016, *Public Administration Review*

*Editorial Board Member*, 2014 to present, *Public Administration Review*

*Editorial Board Member*, 2011 to present, *Journal of Public Administration Research and Theory*

*Editorial Board Member*, 2010 to present, *Public Administration: An International Quarterly*

*Editorial Board Member*, 2009 to present, *American Review of Public Administration*.

*Editorial Board Member*, 2008 to present, *Public Performance and Management Review*.

*Conference Program Committee Member*, 2012-13, Public Management Research Association

*Conference Program Chair*, 2009-2010, Eastern Evaluation Research Society.

*Co-President*, Eastern Evaluation Research Society, 2008-2009.

*Referee/reviewer* for the following journals: *American Journal of Political Science*, *American Review of Public Administration*, *Governance*, *International Review of Administrative Sciences*, *Journal of Public Administration Research and Theory*, *Journal of Policy Analysis and Management*, *Journal of Trust Research*, *Journal of Urban Affairs*, *Public Administration*, *Public Administration Review*, *Public Management Review*, *Public Performance and Management Review*, *Nonprofit and Voluntary Sector Quarterly*, *Urban Affairs Review*.

*Member* of the following professional associations: *American Evaluation Association*, *American Society for Public Administration*, *Association for Public Policy Analysis and Management*, *International Research Society for Public Management*, *Public Management Research Association*.

### **Teaching and Mentoring**

*Teaching interests at the doctoral level*

- Research design
- Experimental and behavioral public administration

*Teaching interests at the master's level*

- Research design
- Program evaluation
- Performance measurement
- Public management
- Public opinion
- Capstone project

*Teaching interests at the BA level*

- Undergraduate research seminar
- Introduction to public policy and administration

*Mentoring at the doctoral level*

- Chair of 9 dissertations to date (Ashley Grosso, Cecilia Lavena, Mirae Kim, Chuck Baker, Shuyang Peng, Huafang Li, Jermaine Wright, Yunsoo Lee, Min Hyu Kim).

**Affiliated and Visiting Appointments**

*Center for Experimental and Behavioral Public Administration (Rutgers—Newark)*

- Founder and Co-Director, July 2015 to present

*Division of Global Affairs (Rutgers—Newark)*

- Affiliated faculty member, 2010 to present

*School of Public Health (Rutgers Biomedical and Health Sciences)*

- Affiliated faculty member, 2009 to present

*Baruch Survey Research Unit (Baruch College CUNY)*

- Faculty Director, 2000 to 2008

*Instituto de Políticas y Bienes Públicos, Consejo Superior de Investigaciones Científicas (CSIC), Madrid, Spain*

- Visiting Scholar, September 2012—August 2013
- Short-Term Fellow, July 2010

*Escuela Superior de Economía y Negocios (ESEN), San Salvador, El Salvador*

- Visiting Professor, July 2015
- Visiting Professor, July 2014
- Visiting Professor, March 2012

**Academic Service**

*Rutgers University—Newark*

- *Interim Dean*, Rutgers SPAA, 2016 to present.
- *Director of the Doctoral Program*, Rutgers SPAA, 2014 to 2016.
- *Faculty Director of the MPA Program*, Rutgers SPAA, 2010—2013

*Baruch College—CUNY*

- *Faculty Development Coordinator (Faculty Chair)*, 2004—2006
- *Summer Instructor, National Urban Fellows Program*, 1995—2005