

Marc Holzer, Ph.D.

University Professor of Public Affairs and Administration and Founding Dean Emeritus
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Education

- Ph.D.** **University of Michigan**, 1971, Political Science. Dissertation: "Public Policy-Making Theory and the Case of Family Planning," 495 pp.
- M.P.A.** **University of Michigan**, 1967, Public Administration (Subsequently became Institute of Public Policy Studies/Gerald R. Ford School of Public Policy.)
- B.A.** **University of Rochester**, 1966, Political Science.
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Academic Appointments

Rutgers University-Campus at Newark

University Professor, 2016-
Founding Dean, School of Public Affairs and Administration, July, 2006-2016
Rutgers University Board of Governors Distinguished Professor of Public Affairs and Administration, February, 2006-June 2016
Professor II, Public Administration, July, 2002-February, 2006
Professor I, Public Administration, 1989-2002

John Jay College/City University of New York

Professor of Public Administration, 1980-1989
Associate Professor of Public Administration, 1975-1979
Assistant Professor of Public Administration, 1971-1974

Professional and Public Service/Honors

National Recognition:

The American Society for Public Administration

Public Administration Review, 2015

In recognition of authorship (with Patria de Lancer Julnes) of one of the most 75 influential articles published since PAR's inception in 1940 - "Promoting the Utilization of Performance Measures in Public Organizations: An Empirical Study of Factors Affecting Adoption and Implementation."

Northeast Conference on Public Administration (NECoPA)
Award Named in My Honor: “The Marc Holzer Outstanding Doctoral Student Paper Award,” created 2015.

“Initiated at the 2015 Conference of NECoPA as an annual award.”

Dwight Waldo Award, 2013

This award is presented to persons who have made outstanding contributions to the professional literature of public administration over an extended career.

National President, 2000-01

Charles H. Levine Memorial Award, 2000

“For his demonstrated Excellence in teaching, research and service to the community.”

Donald Stone National ASPA Achievement Award, 1994

“In recognition of his years of dedicated service and exemplary contributions.”

Public Technology Institute

Elected Fellow, 2016

School of Public Policy and Administration – University of Delaware

Charles P. Messick Fellow, 2012

National Association of Schools of Public Affairs and Administration and The American Society for Public Administration

NASPAA/ASPA Distinguished Research Award, 2009

“In recognition of a record of published work that has a substantial impact on thought and understanding for the profession”

Conference of Minority Public Administrators

Presidential Leadership Award, 2006

International City/County Management Association

Academic Award in Memory of Stephen B. Sweeney, 2005

“Presented to an academic leader who has made a significant contribution to the formal education of students pursuing careers in local government.”

National Academy of Public Administration

Elected Fellow, 2003

Fellows of the Academy possess an unmatched wealth of expertise and serve as the cornerstone of the organization. They contribute valuable insight and experience to the oversight of Academy projects and provide general guidance of the organization.

William and Frederick Mosher Award for Best Article by an Academician, 2001.

With Patria de Lancer Julnes. Article in *Public Administration Review*.

Center for Accountability and Performance

Joseph Wholey Distinguished Scholarship Award for Best Scholarly Publication in Performance-based Governance in a Public Administration Journal, 2001

With Patria de Lancer Julnes.

Government Technology Leadership Awards Academy

Fellow, 2001

The awards salute projects, large and small, that have directly aided the missions of their organizations by boosting efficiency and effectiveness, lowering costs, and/or improving service to the public through original uses of technology.

National Association of Schools of Public Affairs and Administration

Excellence in Teaching Award, 1998

“In recognition of outstanding contributions to education for public service through excellence in teaching.”

International Recognition:

Center for Media & Peace Initiatives (CMPI)

CMPI Fellows Award, October, 2014

Fellows of Center for Media & Peace Initiatives are accomplished individuals in the areas of media and public policy, producing new ideas and acting as resources for other fellows and their projects.

Chinese Public Administration Society

Honorary Council Member. Appointed 2004 as the only such foreign member.
Award for Excellence. Beijing, 2002

“For your distinguished scholarly contributions to the academic field of public administration in China and your outstanding contributions to cooperation between the Chinese and United States public administration communities.”

Southeastern Conference for Public Administration

The (Netherlands) Senator Peter B. Boorsma Award, 2002

"In recognition of his efforts over many years to enhance excellence in public administration theory and practices through exchanges and dialogues among academicians and practitioners from different countries."

World Academy of Productivity Science

Elected Fellow, 2001

“By virtue of significant and longstanding contributions to the improvement of quality, quality of work, quality of work life, quality of life and productivity.”

University Awards:

Rutgers University

Leaders in Faculty Diversity Award, 2016

“In recognition for advancing the boundaries of scholarship and research in public administration theory and practice; and promoting innovative exchanges and dialogue among academicians and practitioners nationally and worldwide; and for leadership beyond Rutgers as a Fellow of the National Academy of Public Administration and recent President of the American Society for Public Administration (ASPA)”

Human Dignity Award, 2004

“As professor for the Graduate Department of Public Administration, Dr. Holzer has been instrumental in building multicultural bridges with developing countries. His commitment to multiculturalism is reflected by the diverse student body of the Ph.D. program in public administration.”

The Class of 1962 Presidential Public Service Award, 2002

“In recognition of his long career of public service, his commitment to processes of democratic public planning, his involvement in programs of citizen-inclusion, and his extraordinary contributions to public service at the local, state, national, and international levels; his broadening of the dialogue within the field of public administration through the founding of three journals; his efforts to develop projects in China, Russia, and South Korea to encourage open government and strengthen the public sector; his service to national task forces, statewide studies, local school and planning boards, and to the Rutgers-Newark Department of Public Administration; and his unflagging dedication to addressing and solving the civic problems of the day.”

The Board of Trustees Award for Excellence in Research, 2001

“In recognition of his intellectual leadership that has shaped the direction of scholarship in the area of public administration; his pioneering and foundational work in the field of public sector productivity; his recasting of the terms of discourse in public administration and policy analysis through his focus on government performance; his influence in initiating a new body of research on the representation of bureaucracy and public administration in literature, art, and music; and his extraordinary contributions in scholarship and research that address the civic problems.”

The City University of New York

Distinguished Faculty Honoree, 1987

School Rankings - Rutgers University-Newark School of Public Affairs and Administration, 2013

U.S. News & World Report

4th nationally in Information and Technology Management

7th nationally in Public Management/Administration

10th nationally in Public Finance and Budgeting

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11th nationally in City Management and Urban Policy
18th nationally in Nonprofit Management
23rd nationally in Public Affairs
24th nationally in Public Policy Analysis

Best Value Schools

5th Most Innovative Public Service School in the U.S.

GraduatePrograms.com

6th in MPA Rankings for Public Administration Programs

MPADegree.org

18th Most Social Media Friendly Public Administration School

Other Recognition

American Society for Public Administration

Chester A. Newland Presidential Citation of Merit Award, 2015

Presidential Citation, March 2003

“For leadership of ASPA-Chinese Public Administration Society Secretariat.”

Chinese Public Administration Society

**Chair Visiting Professor and Professor’s Committee of the Training Center,
2002-07**

Renmin University of China

Advisory Professor, School of Administration, 2002-

Zhongshan University

Adjunct Professor, 2002-

Jilin University School of Public Administration

Adjunct Professor-

Huazhong University of Science and Technology

Advisory/Consultant Professor-

Policy Studies Organization

Aaron Wildavsky Book Award for Outstanding Editorship, 1997

New Jersey Chapter/American Society for Public Administration

Outstanding Achievement Award, June, 1992

**New York Metropolitan Chapter of the American Society for Public
Administration**

Outstanding Academic Award, 1985

President, 1978-80

Rockefeller Institute of Government, State University of New York, Albany
Senior Fellow (on Sabbatical from City University of New York, 1986-87)

Suffolk University, Boston.
Visiting Scholar, 2016-17

Founder/ Co-Founder

School of Public Affairs and Administration, Rutgers University-Newark

Founding Dean, 2006-

Founding Director, Ph.D. Program in Public Administration, 1994-

Journals (Editor-in-Chief):

American Review of Public Administration, Editor, 2017-

Civic Engagement Magazine, 2009-

Chinese Public Administration Review, 2002-

Public Voices: Journal of Artistic, Humanistic, Reflective Expression, 1993-

Public Performance and Management Review (formerly *Public Productivity Review*), 1975-

Book Series (Editor-in-Chief):

Public Solutions. New York: Routledge, 2014-

The ASPA Classics. Boulder, CO: Westview Press. 1999-

Conferences (Chair/Co-Chair):

Northeast Conference on Public Administration, 2012-

Public Performance Measurement and Reporting Conferences, 2008-

Transatlantic Dialogues, American Society for Public Administration and

European Group on Public Administration, 2005-

Sino-U.S. Public Administration Conferences, 2002-

Public Productivity Conferences, 1974-98

Resource Networks/Websites (Chair/Co-Chair/Director/Co-Director):

MyNewark App, with Alan Shark, 2015-

Newark Economic Indicators, with Kelly Robinson, 2016-

Public Administration Gateway Portal, 2014-

Virtual Museum of Public Service, 2012-

Public Administration Cases and Simulations Portal, 2012-

PublicPerformance Software, 2012-

Public Performance Measurement and Reporting Network, 2007-

Exemplary State and Local Awards Program, 1989-99

Research Centers (Executive Director):

E-Governance Institute, 2005-

Global/U.S. E-Governance Surveys, 2005-

National Center for Public Performance (formerly Center for Productive Public Management/National Center for Public Productivity), 1974-

ASPA Sections/Chapters:

Section on Humanistic, Artistic and Reflective Expression

Section on Chinese Public Administration

Section on Korean Public Administration

New Jersey Chapter (Reorganized 2014, incorporating Northern New Jersey Chapter), 2002-14

Lower Hudson Valley Chapter, 1974-2010

Published Books and Monographs

71. Seoul's e-Governance Policy Study. Written with Aroon P. Manoharan, Jongmin Shon, Eunmi Choi, Minsung Kang, Sungyoon Lee and Hyuk Lee. Seoul, Korea: Seoul Metropolitan Government and Newark, N.J: School of Public Affairs and Administration, Rutgers University-Newark, 2017, 160 pp.

70. Teaching Resources Guide for Public Affairs and Administration, Fourth Edition. With Lois M. Warner and Dan Bee Lee. Washington, D.C.: Network of Schools of Public Affairs and Administration. 2017. 154 pp. (In press)

69. Public Administration: An Introduction. Second Edition. Marc Holzer and Richard Schwester. New York and London: Routledge/Taylor and Francis Group. 2016. 441 pp.

69. Instructor's Manual: Public Administration: An Introduction, Second Edition. With Richard Schwester and Jonathan Wexler. New York and London. 2016, 320 pp.

68. Digital Governance in Municipalities Worldwide (2015-16): Sevent Global E-Governance Survey: A Longitudinal Assessment of Municipal Websites Throughout the World. Marc Holzer, Aroon Manoharan. Newark, NJ: E-Governance Institute, National Center for Public Performance, Rutgers University-Newark. 2016, 86pp.

67. Partnership Governance in Public Management: A Public Solutions Handbook. With Seth A. Grossman. New York: Routledge, 2016. 244 pp.

66. Public Administration: An Introduction; Second Edition. With Richard W. Schwester. New York: Routledge, 2016. 442 pp.

65. Digital Governance in Municipalities Worldwide (2013-14) Sixth Global E-Governance Survey: A Longitudinal Assessment of Municipal Websites Throughout the World. With Yueping Zheng and Aroon Manoharan. Newark, NJ: National Center for Public Performance, Rutgers University, 2014. 117 pp.

64. Developments in Strategic and Public Management: Studies in the US and Europe. Edited with Paul Joyce and John Bryson. New York: Palgrave Macmillan, 2014. 328 pp.

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63. Teaching Resources Guide for Public Affairs and Administration Third Edition. Edited with Peter Hoontis and Alex Ingrams. Washington: National Association of Schools of Public Affairs and Administration, 2014. 206 pp.

62. Public Administration in a Globalized World: Theories and Practices Between the US and Korea. With Richard Schwester and Seok-Hwan Lee. Armonk, NY: M.E. Sharpe, 2014. 548

61. Digital Governance in Municipalities Worldwide (2011-12) ~ Fifth Global E-Governance Survey: A Longitudinal Assessment of Municipal Websites Throughout the World. With Aroon Manoharan. Newark, NJ: National Center for Public Performance, Rutgers University, 2012. 106 pp.

60. U.S. Municipalities E-Governance Survey (2010-11) ~ An Assessment and Ranking of Municipal Websites. With Marc Fudge, Robert Shick, Genie Stowers and Aroon Manoharan. Newark, NJ: National Center for Public Performance, Rutgers University, 2012. 83 pp.

59. E-Governance and Civic Engagement: Factors and Determinants of E-Democracy. Edited with Aroon Manoharan. Hershey, PA: IGI Global, 2012. 655 pp.

58. Century-long Efforts of Improving Government Performance and Fighting the Fiscal Crisis: Proceedings of the 4th and 5th Sino-U.S. International Conferences on Public Administration. With Mengzhong Zhang and Keyong Dong. Newark, NJ: American Society for Public Administration – Chinese Section and Rutgers University-School of Public Affairs and Administration, 2012. 756 pp.

57. Active Citizen Participation in E-Government: A Global Perspective. Edited with Aroon Manoharan. Hershey, PA: IGI Global, 2012. 649 pp.

56. Citizen Participation: Innovative and Alternative Modes for Engaging Citizens – Cases from the United States and South Korea. Edited with Dongsung Kong and Daniel Bromberg. Newark, NJ: National Center for Public Performance at the School of Public Affairs and Administration, Rutgers University, 2011. 208 pp.

55. Shared Services and Municipal Consolidation: A Critical Analysis. With John Fry. Alexandria, VA: Public Technology Institute, 2011. 260 pp.

54. Public Administration: An Introduction. With Richard W. Schwester. Armonk, NY: M.E. Sharpe. 2011. 514 pp.

53. Teaching Resources Guide for Public Affairs and Administration. Editor. Washington: National Association of Schools of Public Affairs and Administration, 2011. 206 pp.

52. Policy, Performance and Management in Governance and Intergovernmental Relations: Transatlantic Perspectives. Edited with Edoardo Ongaro, Andrew Massey and Ellen Wayenberg. Volume II. Northampton, MA: Elgar Publishing, 2011. 400 pp.

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51. Prague E-Governance: A Study of Best Practices. With Tony Carrizales, James Melitski and Aroon Manoharan. Newark, NJ: National Center for Public Performance, 2010. 40 pp.

50. (5TAD). The Future of Governance: Selected Papers from the Fifth Transatlantic Dialogue on Public Administration. With Taco Brandsen. Newark, NJ: National Center for Public Performance, 2010. 326 pp.

49. Fourth Global E-Governance Survey 2009: Findings of a Longitudinal Assessment of the Status of E-Governance in the Largest Municipality in the 100 Most Wired Nations. With Min-Bong You and Aroon Manoharan. Washington: Public Technology Institute, 2010. 96 pp.

48. Governance and Intergovernmental Relations in the European Union and the United States: Theoretical Perspective. Edited with Edoardo Ongaro, Andrew Massey and Ellen Wayenberg. Volume I. Northampton, MA: Elgar Publishing, 2010. 207 pp.

47. Red Tape from Red Square: Bureaucratic Commentary in Soviet Graphic Satirical Art. With Iryna Illiash, Vatche Gabrielian and Lyudmila Kuznetsova. Newark, NJ: The American Society for Public Administration's Section on Historical, Artistic and Reflective Expression (SHARE) and National Center for Public Performance at the School of Public Affairs and Administration, Rutgers University, 2010. 377 pp.

46. "A Call to Serve: Quotes on Public Service." With Mahako Etta and Yetunde Odugbesan. Newark, NJ: School of Public Affairs and Administration, Rutgers University, 2009. 68 pp.

45. U.S. States E-Governance Report (2008). With Aroon Manoharan, Robert Shick and Genie Stowers. Newark, NJ: E-Governance Institute, Rutgers University, 2009. 67 pp.

44. U.S. Municipalities E-Governance Report (2008). With Aroon Manoharan, Robert Shick and Genie Stowers. Newark, NJ: E-Governance Institute, Rutgers University, 2009. 86 pp.

43. Performance Measurement: Building Theory, Improving Practice: An ASPA Classics Volume. Edited with Patria de Lancer Julnes. Armonk, NY: M.E. Sharpe, 2008. 195 pp.

42. Public Management and Administration Illustrated. Edited with Etienne Charbonneau. Newark, NJ: Division for Public Administration and Development Management, United Nations; and Rutgers School of Public Affairs and Administration, 2008. 137 pp. Also published in the following formats:

Chinese Edition

Hebrew Edition

Italian Edition

Greek Edition

Korean Edition

Online course via the United Nations Public Administration Network.

41. Digital Governance in Municipalities Worldwide (2007): A Longitudinal Assessment of Municipal Websites Throughout the World. With Seang-Tae Kim. Newark, NJ: E-Governance Institute, National

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Center for Public Performance, Rutgers University; and Seoul: The Global e-Policy e-Government Institute, Graduate School of Governance, Sunkyunkwan University, 2008. 98 pp.

40. Public Deliberation and Performance Measurement: Strengthening Beneficial Effects of Performance Measurement on City Management and Municipal Democracy. With Jaeduk Keum. Saarbrucken, Germany: VDM Verlag, 2008. 174 pp.

39. Teaching Resources Guide for Public Affairs and Administration. Editor. Washington: National Association of Schools of Public Affairs and Administration, 2007. 341 pp.

38. Proceedings of the Third Sino-U.S. Conference on Public Administration. Edited with Keyong Dong and Mengzhong Zhang. Beijing: Renmin University, 2007. 275 pp.

37. Building Public Service Oriented Government. With Keyong Dong and Mengzhong Zhang. Beijing: Renmin University, 2007. 414 pp.

36. Citizen-Driven Government Performance. With Se-Koo Rhee. Seoul: Seoul Development Institute and National Center for Public Productivity, 2005. 186 pp.

35. Digital Governance in Municipalities Worldwide (2005): A Longitudinal Assessment of Municipal Websites Throughout the World. With Seang-Tae Kim. Seoul: Sunkyunkwan University; and Newark, NJ: National Center for Public Productivity, 2006. 106 pp.

34. Frontiers of Public Administration: Proceedings of the Second Sino-U.S. International Conference: "Public Administration in the Changing World", Beijing, China May 24-25, 2004. Edited with Mengzhong Zhang and Keyong Dong. New York: United Nations Public Administration Network; and Washington: The American Society for Public Administration, 2006. 411 pp.

33. Reinventing Newark: Visions of the City from the Twentieth Century. With Elizabeth Strom, Lois Redman-Simmons and Tony Carrizales. Newark, NJ: National Center for Public Productivity, 2005. 114 pp.

32. Research and Information Resources in Public Administration. Edited with Audrey Redding-Raines and Wenxuan Yu. New York: United Nations Public Administration Network; and Washington: American Society for Public Administration, 2005. 446 pp.

31. Public Productivity Handbook, Second Edition. Edited with Seok-Hwan Lee. New York: Marcel Dekker, Inc., 2004. 715 pp.

30. Digital Governance in Municipalities Worldwide: An Assessment of Municipal Web Sites Throughout the World. Seoul: Global e-Policy e-Government Institute, Sungkyunkwan University; and Newark, NJ: The E-Governance Institute/National Center for Public Productivity, 2004. 89 pp.

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29. Restoring Trust in Government: The Potential of Digital Citizen Participation. With James Melitski, Richard Schwester and Seung-Yong Rho. Washington: The IBM Endowment for the Business of Government, 2004. 48 pp.

28. Public Management in the 21st Century: Proceedings of the First Sino-U.S. International Conference: Global Governance in the Proceedings of the 1st Sino-US Conference. Edited with Mengzhong Zhang and Keyong Dong. New York: United Nations Public Administration Network; and Washington: The American Society for Public Administration, 2006. 411 pp.

27. Chinese Public Administration: Challenges and Opportunities. Edited with Mengzhong Zhang, Dong Keyong and Hu XiangMing. Guangzhou, China: Zhongshan University Press, 2004 (Chinese). 389 pp.

26. Encyclopedia of Public Administration and Public Policy. Edited “Public Productivity and Performance” section with Hwang-Sun Kang. Jack Rabin, Editor-in-Chief. New York: Marcel Dekker, 2003. 344 pp.

25. Digital Governance in Municipalities Worldwide - An Assessment of Municipal Websites Throughout the World (2003). With Seang-Tae Kim. Newark, NJ: National Center for Public Productivity, 2004.

24. Economic Globalization and Strategies of Chinese Public Administration. Co-Edited with Mengzhong Zhang. Guangzhou, China: Zhongshan University Press, 2003 (Chinese). 361 pp.

23. Meeting the Challenges of Performance-Oriented Government (Chinese). Advisor. Edited by Kathryn Newcomer, Edward Jennings, Cheryle Broom and Allen Lomax. Newark, NJ: American Society for Public Administration/Center for Accountability and Performance, 2002. 204 pp.

22. Chinese Public Administration in Exploration. Edited with Mengzhong Zhang. Guanzhou, China: Zhongshan University Press, 2002. 471 pp.

21. Building Good Governance: Reforms in Seoul. Edited with Byong-Joon Kim. Seoul: Seoul Development Institute; and Newark, NJ: National Center for Public Productivity, 2002. 274 pp.

20. Selections from the International Encyclopedia of Public Policy and Administration. Edited with Jay Shafritz. Moscow and St. Petersburg: Petropolis Press, 2000 (Russian Translation). 631 pp.

19. Defining Public Administration: Selections from the International Encyclopedia of Public Policy and Administration. Associate Editor. Jay Shafritz, Editor-in-Chief. New York: Westview Press, 2000. 454 pp.

18. Public Service: Callings, Commitments, and Contributions. Editor. New York: Westview Press, 2000. 432 pp.

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17. Government at Work: Best Practices and Model Programs. With Kathe Callahan. Thousand Oaks, CA: Sage Publications, 1998. 232 pp.
16. International Encyclopedia of Public Policy and Administration. Associate Editor. Jay Shafritz, Editor-in-Chief. New York and Denver: Westview Press, 1998. Vol. 1-4. 2504 pp.
15. Public Productivity Handbook. Editor. New York: Marcel Dekker, Inc., 1992. 705 pp. Also in Russian Translation: Sbornik Statei Po Proizvoditelnosti v Obschestvennom Sektore, Moscow: Foundation for Economic Literacy and Soros Foundation, 1998. 650 pp.
14. Reinventing New Jersey: Innovative Approaches Under Fiscal Pressure. Edited with Kathe Callahan and Joseph DeIorio. Burke, VA: Chatelaine Press, 1995. 80 pp.
13. Case Studies in Productive Public Management: Capacity Building in Government. Edited with Vatche Gabrielian. Burke, VA: Chatelaine Press, 1995. 388 pp.
12. Competent Government: Theory and Practice. Edited with Arie Halachmi. Alexandria, VA: Chatelaine Press, 1994. 500 pp.
11. Reinventing New Jersey: Innovative Approaches Under Fiscal Pressure. With Kathe Callahan and Joseph DeIorio. Burke, VA: Chatelaine Press, 1994. 81 pp.
10. Public Administration Research Guide. With Virginia Cherry. New York: Garland Publishing, 1992. 256 pp.
9. Public Sector Productivity: Resource Guide. With Arie Halachmi. New York: Garland Publishing, 1988. 166 pp.
8. Strategic Issues in Public Sector Productivity. Edited with Arie Halachmi. San Francisco: Jossey-Bass, Inc., 1986; Alexandria, VA: Chatelaine Press, 1994. 260 pp.
7. Productivity and Public Policy. Co-Edited with Stuart Nagel. Beverly Hills: Sage Publications and Policy Studies Organization, 1984. 296 pp.
6. Resource Guide to Public Productivity. With Joel A. Goldberg. New York: National Center for Public Productivity, 1983. 150 pp.
5. Current Cases in Public Administration. Edited with Ellen Doree Rosen. New York: Harper and Row, 1981. 352 pp.
4. Transit Productivity: Improvement Through Management Training and Development. With Joel A. Goldberg. Washington: United States Department of Transportation, 1979. 229 pp.
3. Managing for Improved Productivity. With Ellen Doree Rosen and Constance Zalk. New York: National Center for Public Productivity, 1981. 285 pp.

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Previous version published as Local Government Productivity: A Workbook for Local Elected Officials. Washington: Georgetown University Graduate School, Academy in the Public Service, 1977. 162 pp.

2. Literature in Bureaucracy: Readings in Administrative Fiction. Edited with Kenneth Morris and William Ludwin. Wayne, NJ: Avery Publishing Group, Inc., 1979. 239 pp.

1. Productivity in Public Organizations. Editor. Port Washington, New York: Kennikat Press and the Dunellan Publishing Co., 1976. 322 pp.

Journals/ Book Series

14. Editor, *American Review of Public Administration*. (Co-Editor with Stephanie Newbold), Volume 47, No. 1, January, 2017-

13. Editor-in-Chief, *Public Solutions*: Series of handbooks for public management practitioners worldwide. New York: Routledge, 2015.

7. Seth A. Grossman and Marc Holzer, Partnership Governance in Public Management.

6. Robert Shick, Government Contracting.

5. Madinah Hamidullah, Managing the Next Generation of Public Workers.

4. Alex Henderson, Municipal Shared Services.

3. Aroon Manoharan, E-Government and Websites.

2. Patria Julnes, Innovation in the Public and Non-profit Sectors.

1. Seth Grossman and Marc Holzer, Partnership Governance.

12. Editor-in-Chief and Founder, *Public Performance and Management Review (formerly Public Productivity and Management Review)*, 1975-. 162 issues published as of Dec. 2016. New York: National Center for Public Productivity, 1975-Summer, 1986; San Francisco: Jossey-Bass Inc., Fall, 1986-Summer, 1995; Thousand Oaks, CA: Sage Publications, Fall, 1995-Fall 2003; Armonk, NY: M.E. Sharpe Publishers, Dec. 2003-Sept. 2014; Philadelphia: Taylor and Francis, Dec. 2014-. Co-Sponsored by the National Center for Public Performance at Rutgers University-Newark, and the Section on Public Performance and Management of the American Society for Public Administration.

11. Editor-in-Chief, *International Review of Public Administration*. 2010-2013, published triennially. Philadelphia: Taylor & Francis on behalf of The Korean Association for Public Administration.

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10. Editor-in-Chief and Founder, *Civic Engagement*. First issue October, 2009. 13 issues published as of Fall, 2015. Newark, NJ: School of Public Administration and Affairs, Rutgers University-Newark Center for Urban and Public Service.

9. Editor-in-Chief and Founder, *Public Voices*. First issue Fall, 1993. 33 issues published through 2016. Newark, NJ: National Center for Public Productivity. Co-Sponsored by the Section on Historical, Artistic and Reflective Expression of the American Society for Public Administration, and the School of Public Affairs and Administration, Rutgers University-Newark.

8. Editor-in-Chief and Co-Founder with Mengzhong Zhang, *Chinese Public Administration Review*. Inaugural issue January-March, 2002. 12 issues published as of December 2016. Newark, NJ: National Center for Public Performance. Sponsored by the Research Center of Public Administration of Zhongshan University, SPAPP of Huazhong University of Science and Technology, School of Administration of Jilin University, MPA Center of Xian Jiaotong University and Rutgers University-Newark School of Public Affairs and Administration.

7. Editor-in-Chief and Series Founder, *ASPA Classics*. Series of books developed from journals related to the American Society for Public Administration. New York: M.E. Sharpe Publishers. Seven volumes:

13. Patria de Lancer Julnes and Marc Holzer, Performance Measurement. 2008.

12. Montgomery van Wart and Lisa Dicke, Administrative Leadership in the Public Sector. 2008.

11. Nancy C. Roberts, The Age of Direct Citizen Participation. 2008.

10. Irene Rubin, Public Budgeting: Policy, Process and Politics. 2008.

9. Norma Riccucci, Classics of Public Personnel and Labor Relations. 2007.

8. Julia Beckett and Heidi Koenig, Public Administration and Law. 2005.

7. Doug Watson and Wendy Hasset, eds. Local Government Management: Current Issues and Best Practices. 2003.

Boulder, CO: Westview Press. Six volumes:

6. Willa Bruce, ed., Classics of Administrative Ethics. 2000.

5. Camilla Stivers, Democracy, Bureaucracy and the Study of Administration. 2000.

4. Gerald Miller, et. al., eds., Performance Based Budgeting. 2000.

3. Marc Holzer, ed., Public Service: Callings, Commitments and Contributions. 2000.

2. Walter Broadnax, ed., Diversity and Affirmative Action in Public Service. 1999.

1. Richard Kearney and Evan Berman, eds., Public Sector Performance. 1999.

6. Editor-in-Chief, with Mengzhong Zhang. *Chinese Public Administration Forum Series*. Guangdong, China: Zhongshan University Press.

3. Challenges and Opportunities in Public Administration. May, 2004. 389 pp.

2. Economic Globalization and Strategies of Chinese Public Administration. June, 2003. 361 pp.

1. Chinese Public Administration in Exploration. June, 2002. 471 pp.

5. Editor-in-Chief, with Mengzhong Zhang. *Public Administration and Public Policy Handbook Series. Chinese Language Series*.

3. Public Administration and Law. Second Edition. David H. Rosenbloom and Rosemary O'Leary. Chinese edition. Guangdong, China: Zhongshan University Press, 2007. 316 pp.

2. Handbook of Public Administration. Second Edition. Edited by Jack Rabin, W. Bartley Hildreth and Gerald J. Miller. Chinese edition. Guangdong, China: Zhongshan University Press, 2006. 1391 pp.

1. Handbook of Organizational Behavior. Second Edition. Edited by Robert T. Golembiewski. New York: Marcel Dekker, 2001. 828 pp. Chinese version remains unpublished.

4. Editor, with Mengzhong Zhang. *Public Administration Research Methodology Series*.

Chinese Public Administration. October, 2001-July 2003.

3. Editor-in-Chief with Mengzhong Zhang. *Public Administration Review Series. Chinese Version*. Four Volumes published by Zhongshan University Press. Translated by Mengzhong Zhang, et al.

4. Handbook of Public Administration by Jack Rabin, W. Bartley Hildreth and Gerald J. Miller. New York: Marcel Dekker, 1998. Zhongshan University Press, 2006. 1391 pp.

3. Administrative Law by Steven J. Cann. Sage Publications, 2002. Zhongshan University Press, 2004. 751 pp.

2. Case Study Research: Design and Methods by Robert K. Yin. Sage Publications, 1994. Zhongshan University Press, 2003. 201 pp.

1. Performance & Quality Measurement in Government, Issues and Experiences by Arie Halachmi. Zhongshan University Press, 2003. 215 pp.

2. Publications Advisor, Chinese editions.

Meeting the Challenges of Performance-Oriented Government. Edited by Kathryn Newcomer, Edward T. Jennings, Jr., Cheryle Broom and Allen Lomax. Guangzhou: Zhongshan University Press, September, 2003. 204 pp.

Combating Against the Corruption. ASPA Workbook on Ethics. Guangzhou: Zhongshan University Press. Forthcoming.

1. Editor, Series of American Contributions.

Personnel Mix: A Russian Journal of Human Research Management and Human Research Development Issues. 2002-; with Norma Riccucci, 2005-.

Symposia

23. “Frontiers of Performance Management”. Edited with Kaifeng Yang. Symposium for Public Performance and Management Review. Vol. 38, No. 3, March, 2015. 212 pp.

22. “Performance Challenges in the Twenty-First Century: Selections from Public Performance and Management Review.” Edited with Kaifeng Yang. Special Digital Issue. 2012. 212 pp.

21. “Comparative Chinese-American Public Administration.” Special Issue of Public Administration Review. Edited with Mengzhong Zhang. Supplement to Vol. 69, December, 2009. 160 pp.

20. “Comparative Asian Public Administration.” Edited with Chan Gon Kim and Youn-Hee Kim. International Journal of Public Administration. 2007. 124 pp.

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3. "Practical Ideas for Governments Facing Planning and Scheduling Problems." 33 pp.
2. "Practical Ideas for the Government That Has Everything--Including Productivity Problems." 34 pp.
1. "Practical Ideas on Ways for Governments to Work Together." 19 pp.

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Arts and Audiovisual

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12. "Public Management and the Lindsay Years." Video Recordings on Baruch College's Digital Media Library and iTunes U, September, 2010.
11. "Reinventing Newark" Art Exhibit. With Lois Redman-Simmons and Elizabeth Strom. Robeson Art Gallery, Dana Library, Rutgers University-Newark, Fall, 2005.
10. "Visions of the City: 'Unbuilt Newark' 1901-2000" Art Exhibit. With Lois Redman-Simmons and Elizabeth Strom. Cornwall Center, Rutgers University-Newark, 2004.
9. "Faces of Newark in the 1930s" Photography Exhibit. With Cornelia Cotton. Robeson Art Gallery, Dana Library, Rutgers University-Newark, September-December, 2000.
8. "Red Tape from Red Square" Multimedia Art Exhibit (posters, cartoons and films). With Vatche Gabrielian and Liudmila Kouznetsova. Rutgers University-Newark, 1995. Also exhibited at Bowling Green State University, 1996; C.W. Post College/Long Island University, 1997; and currently at <http://www.vmps.us/russian-posters>. Partial exhibit at ASPA National Conference, Atlanta, GA, June-July 1996.
7. "Exemplary Government in New Jersey" 30-minute video. Executive Producer and Editor. Burke, VA: Chatelaine Press, 1996.
6. "Reinventing New Jersey." 30-minute video of conference of Winter Commission on State and Local Public Service. Executive Producer and Editor. Burke, VA: Chatelaine Press, 1995.
5. "Exemplary Government" 30-minute video. Executive Producer and Editor. Burke, VA: Chatelaine Press, 1995.
4. "Bureaucracy Through the Artist's Eye: Russian and American Perspectives" Art Exhibit. Conference of the American Society of Public Administrators, San Francisco, July, 1993.
3. "The Business of Management," interview. Los Angeles: Southern California Consortium for Community College Television, Program No. 26, 1983. Segment broadcast on Public Television Networks for over ten years.
2. "Alternative Approaches to Productivity." With Constance Zalk and David Tatge, Multimedia presentation (slides and sound and script.) New York: Center for Productive Public Management, 1978.
1. "Productivity Posters" Edited set of 12 diagrams. With other members of the Center for Productive Public Management, 1976.

Manuscripts in Process:

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19. In Defense of the Public Sector. New York and London: Routledge.
18. Diagrams Book: Persian Translation
17. Diagrams Book: Greek Translation with Sifis Plimakis
16. Public Administration Gateway: A Research Guide. With Michael Hsu, Seth Meyers, Janice Flug
15. E-Government Textbook. With James Melitski and Aroon Manoharan.
14. “History of ASPA Regional Conferences.” With Stephen Kleinschmit. In Public Administration Review.
13. Public Administration: A Comparative Asian Perspective, With Jyldyz Kasymova
12. “Why does Chinese Public Administration Matter? A Literature Review.” With Min-Hyu Kim and Huafang Li.
11. “Trust in Government and Privatization: Evidence from Chile, South Korea and the United States.” With Yunsoo Lee and Javier Fuenzalida.
10. “The MPA Curriculum Re-visited.”
9. “The Perceived Utility of an MPA Degree.” With Andrew Ballard.
8. The Art of Public Service.
7. Performance Management Handbook. With Andrew Ballard.
5. Building A Public Servicing Government and Administrative System Innovation. Edited with Wei Hu and Mengzhong Zhang. Cambridge Scholars Publishing, forthcoming.
4. “Virtual Museum of Public Service Teaching Tools.” With Lois Warner. Journal of Public Affairs Education.
3. “Sustainable Performance Systems: The Perspective of Practitioners on Their Applications and Obstacles.” With Felix Deat, Mirae Kim and Shuyang Peng. School of Public Affairs and Administration, Rutgers University-Newark.
2. “Improving Government Performance on E-Participation in New Jersey: The Importance of MPA Education.” With Yueping Zheng and Christopher Reddick. Journal of Public Affairs Education Special Issue on Information Technology and Public Administration Education.
1. “Battling Bureaucracy: Forcing Organizations to Produce—As Promised—For Their Customers and Clients, Their Employees and Executives.”

Professional and Public Service/Recognition

American Society for Public Administration:

Chair, Endowment, 2010-17
President, 2000-01
President-Elect, 1999-2000
Vice-President, 1998-99
Chair, Nominating Committee, 2003-04
ASPA Classics Series, Editor-in-Chief, 1997-
Chair, National Conference Program, Philadelphia, 1997
National Council Member, 1982-1985
National Training Committee, Chair, 1981-82, 1983-84
Publications Committee, 1989-
 Co-Chair, 2009-10
 Chair, 1993-94
 Vice-Chair, 1992-93
New York Metropolitan Chapter, President, 1978-79 and 1979-80
Lower Hudson Valley Chapter, Acting President, 2003-04
Northern New Jersey Chapter, Acting President, 2002-03
Regions I/II Annual Conference, Co-Chair, New York City, October, 1980
Section on Chinese Public Administration, Founding Co-Chair, 2006-
Section on Korea Public Administration, Founding Co-Chair, 2010-
Section on Humanistic, Artistic and Reflective Expression, Founding Chair, 1992
Section on Management Science and Policy Analysis
 Chairperson, 1981-1982 and 1989-90
 Executive Committee, 1981-94
Section on Public Administration Education, Executive Committee, 1991-94
Academy of Management/Public Sector Division, Best Article Committee, Chair, 1998.

Campus Arts and Science College (Athens, Greece), Advisory Academic Board/Board of Trustees 1995-2002

Center for Civic Responsibility, Newark Advisory Task Force, 2004-

Center for Government Services, Rutgers University, Advisory Board, 1997-

Commonwealth Centre for E-governance in India, Advisory Board Member, 2004-

Croton Educational Alliance, Co-Chair and Founder, 1983-85

Croton-Harmon Board of Education

 President, 1986-87

 Elected Member, 1984-87

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Croton, Village of, Planning Board, 1992-94

Encyclopedia of Public Administration, Marcel Dekker, Inc., Editorial Board Member, 1999-

Institute for the Study of Public Policy Implementation, American University, Leadership Forum, 2000-01

International Productivity Network, Founding Chair, 1988-98

International Journal of Public Administration

Editorial Board, 1989-

Chair, Simon Award Committee, 1983

International Journal of Organization Theory and Behavior, 1997-

International Review of Public Administration (formerly Korean Review), Editorial Board 1996-

International Society for Quality Government, International Director, 1992-94

Journal of Non-Profit and Public Sector Marketing, Editorial Board, 1990-

Journal of Management History, Editorial Board, 1994-98

Journal of Public Management and Social Policy, Senior Advisory Board

National Association of Schools of Public Affairs and Administration:

Chair, Annual Dissertation Award, 2004

Chair, Doctoral Committee, 2004-

Co-Chair, Doctoral Programs Survey Committee, National Association of Schools of Public Affairs and Administration, 2003-04

Doctoral Committee, 1990-

Faculty Recognition Committee, 1991-92

New Directions in Public Administration Research, Editorial Board, 1985-90

New Jersey Commission on Jobs and Economic Growth. 2003-04

New York State Office of Management and Productivity, Judge for Governor's Productivity Awards, 1988 and 1990

Public Administration and Management: An Interactive Journal, Editorial Board, 1996-

Public Administration Information Network (Electronic), Contributing Editor, University of Southern California, 1994-95

Public Administration Quarterly, Editorial Board, 1983-

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Public Administration Review, Editorial Board, 1996-2000

Public Administration Teaching Roundtable, Founder and Co-chair, 1980-

Public Budgeting and Financial Management, Editorial Board, 1988-

State and Local Government Review, Editorial Board, 1999-2002

The Public Manager (formerly The Bureaucrat), Editorial Board, 1983-

ThinkLai Institution for Public Management, People's University of China, Advisor, 1998-

Who's Who in American Education, 1993 to current edition

Who's Who in America, 1997 to current edition

Who's Who in the East, 1983 to current edition

Who's Who in the World, 1984 to current edition

Who's Who of Emerging Leaders in America, 1988

Conferences Chaired/Co-Chaired/Organized

Public Performance Measurement and Reporting Conference. Founding Chair. Nine National Conferences, 2007 through 2016.

Northeast Conference on Public Administration. "Public Service in Difficult Times." Rutgers University-Newark, NJ, September, 2010.

Seventh Transatlantic Dialogue: Strategic Management. Newark, NJ, June, 2011.

Sixth Transatlantic Dialogue: Intergovernmental Relations. "Rethinking Financial Management in the Public Sector." Siena, Italy, June, 2010.

Fifth Transatlantic Dialogue: Intergovernmental Relations. With European Group on Public Administration and American Society for Public Administration. Milan, Italy, June, 2008.

Fifth Sino – U.S. International Conference for Public Administration. Xiamen City, P.R. China, June, 2010.

Third Annual Public Performance Measurement and Reporting Conference. Chattanooga, Tennessee, March, 2010.

February 9, 2017

Second Annual Public Performance Measurement and Reporting Conference. Rutgers University-Newark, January, 2009.

Collaboration in Governance. Chung-Ang University, Seoul, Korea, July, 2008. Keynote Speaker. Ource gu

World E-Government Forum/International Conference on Digital Government. Seoul, Korea, July, 2008.

Fourth Transatlantic Dialogue: Intergovernmental Relations. With European Group on Public Administration and American Society for Public Administration. Milan, Italy, June, 2008.

Fourth Sino - U.S. International Conference for Public Administration. Rutgers University, Newark, June, 2008

Toward a Productive Public Sector: Linking Performance to Results. Rutgers University, Newark, July, 2006.

Global e-Policy e-Governance Forum: International Conference on Digital Governance in Municipalities Worldwide. Co-founder. Sungkyunkwan University, Seoul, Korea, June, 2006.

A Performing Public Sector: The Second ASPA-EGPA Transatlantic Dialogue. With American Society for Public Administration-European Group on Public Administration. Leuven, Belgium, June, 2006.

Third Sino - U.S. International Conference for Public Administration. Conference Co-Organizer and Chair, U.S./International Delegation. Renmin University, Beijing, P.R. China, June, 2006.

Second Sino - U.S. International Conference for Public Administration. Conference Co-Organizer and Chair, U.S./International Delegation. Renmin University, Beijing, P.R. China, May, 2004.

First Sino - U.S. International Conference for Public Administration. Conference Co-Organizer and Chair, U.S. Delegation. Renmin University, Beijing, P.R. China, June, 2002.

The First International Forum on Public Administration. Co-Chair. Huazhong University of Science and Technology, Wuhan, P.R. China, June, 2002.

American Society for Public Administration:

Newark National Conference. President, March, 2001.

Philadelphia National Conference. Program Chair, July, 1997.

Third through Ninth National Public Sector Productivity Conferences. Seven Conferences, 1988-98.

February 9, 2017

International Conference on Productivity and Economy. Co-Chair and Keynote Speaker. Moscow, Russia, 1992.

National Conference on Public Administration, the Arts, and the Humanities. October, 1987.

American Society for Public Administration, Regions I/II Conference, October, 1980.

Selected Presentations

Frequent presentations to professional associations and government agencies (approximately one conference panel or presentation per month, or more than two hundred to date). These have included seminars for senior executives at the Federal, State and Local levels; papers delivered/panels chaired at national and regional public administration, public policy and political science meetings; international keynotes, panels and workshops.

National Association of Schools of Public Affairs and Administration Annual Conference. Albuquerque, NM, November, 2014:

“Pedagogy of Information Technology in Government.”

“Career Choices for International Graduates of Public Service Degrees.”

Association for Public Policy Analysis and Management Fall Research Conference.

“Framework for Implementing Evidence-Based Policymaking.” November, 2014, Albuquerque, NM.

Seoul Club of New York. “Presentation of E-Governance Award to Mayor of Seoul.” New York, NY, 2014.

Sino-US Public Administration Conference. “Executive Leadership Competencies.” Keynote Address. Renmin University, Beijing, P.R. China, 2014.

International Conference on Public Services. “Comparative Chinese-US Approaches to Public Administration.” Keynote Address. Shanghai University, Shanghai, P.R. China, 2014.

Lectures at Korean Universities. “Public Performance Improvement.” Seoul, Korea, 2014.

Social Equity Conference. “Networking: Barriers and Opportunities.” Keynote Address. North Carolina State University, 2013.

Korean Association of Public Administration. “Issues in Public Service and Administration.” Keynote Address. Seoul, Korea, October, 2011.

Renmin University, 10th Anniversary Forum. “Invited Plenary Speaker.” Beijing, P.R. China, October, 2011.

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Federal Executive Board of Metropolitan Northern New Jersey. “Featured Speaker for Annual Award Program.” September, 2010.

UN Economic Development Conference. June, 2010.

City of Prague Conference on E-Government. “E-Prague and Prospects of E-government.” Keynote Address. Prague, Czech Republic, April, 2010.

National Academy of Public Administration. “Debate on Privatization.” Washington, DC, November, 2008.

Testimony on Shared Services and Municipal Efficiencies to Joint Committee of the New Jersey Legislature. Trenton, NJ, August 30, 2006.

Reforma y Modernizacion de la Administracion Publica. “Metodos Innovadores para un Gobierno Eficaz.” Dominican Republic, July 14, 2006.

Research Presentations. Seoul, Korea, June, 2006:

Seoul National University
Catholic University of Seoul
Seoul National Women’s University

Research Presentations. P.R. China, June, 2006:

Fudan University, Shanghai
Renmin University, Beijing

Research Presentation. “Performance Measurement and Reporting Network Feasibility Study.” Leuven, Belgium, June, 2006.

Westchester Municipal Managers Association. “Innovations in Public Performance.”

American Society for Public Administration National Conference. “Citizen-Driven Government Performance.”

Alfred P. Sloan Foundation Grantee’s Conference. “Online Training in Citizen-Driven Government Performance.” Worcester, MA, October, 2004.

Lower Hudson Valley ASPA Chapter. “High Performing Municipalities.” October, 2004.

Southeast Conference of Public Administrators (SECOPA). “Representative Bureaucracy in the E-Government Era.” With Younhee Kim. Charlotte, NC, October, 2004.

Second Sino-U.S. Conference on Public Administration. “Digital Democracy” Plenary Address. Renmin University, Beijing, P.R. China, May, 2004.

Tsinghua University Department of Public Administration. “Citizen-Driven Government Performance.” Beijing, P.R. China, May, 2004.

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Seoul Development Institute Seminar for Professional Staff. “Performance Measurement and Citizen Input.” Seoul, Korea, May, 2004.

Korean Research Institute for Local Administration Seminar for Professional Staff. Seoul, Korea, May, 2004.

Sungkyunkwan University Seminar for Faculty and Students. Seoul, Korea, May, 2004.

American Society for Public Administration National Conference. “Citizen Driven Government Performance.” Portland, OR, March, 2004.

Baruch College Faculty Seminar. “Digital Democracy.” New York, NY, April, 2004.

American Society for Public Administration National Conference. March, 2004:
Convenor.
“Online Training in Public Performance Measurement.”

National Association of Schools of Public Affairs and Administration Annual Conference. Pittsburgh, PA, October, 2003:
“Doctoral Education Survey.”
“Problems of Faculty Evaluation.”

American Society for Public Administration National Conference. March, 2003:
Convenor.
“Curriculum Development in Citizen-Driven Government Performance.”

International E-Government Conference. Keynote Speaker. Sungkyunkwan University, Seoul, Korea, November 6, 2002. Filmed.

National Association of Schools of Public Affairs and Administration Annual Conference. Los Angeles, CA, October, 2002:
“Citizen-Driven Government Performance,” Chair.
“Doctoral Education.”

Southeastern Conference for Public Administration. Columbia, SC, October, 2002.

The First International Forum on Public Administration. Huazhong University of Science and Technology. Wuhan, P.R. China, June, 2002:
Co-Chair.
“Public Productivity Improvement and Performance Measurement.”
“Critical Issues in E-government and Governance.” With James Melitski.

First Sino-U.S. Conference on Public Administration. “Citizen Driven Government Performance.” Renmin University, Beijing, P.R. China, June, 2002.

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Zhongshan University. “Public Administration, Public Productivity and Performance Improvement.” Guangdong, P.R. China, June, 2002.

Norman Samuels Annual Research Day. “Citizen Driven Government Performance.” Rutgers University-Newark, NJ, May 6, 2002.

American Society for Public Administration National Conference. Phoenix, AZ, March, 2002:

“Research Issues in Citizen-Driven Government Performance,” Convenor/Presenter.

“Trust and Governance,” Convenor.

“Curriculum Development for Citizen-Driven Government Performance,” Panel Chair and Presenter.

ASPA, Utah Chapter: “Citizen Driven Government Performance: Performance Measurement, E-governance and Citizen Involvement.” March, 2002.

Utah State University “Scholar in Residence” Series. “Public Administration and Public Service.” Logan, UT, March, 2002.

Humphrey Fellows Seminar. “Citizen Driven Government Performance.” Rutgers University, New Brunswick, NJ, February 28, 2002.

Kennedy School of Government, Innovations Program. Judge for Top Fifteen Awards for the Program’s First Fifteen Years. September, 2001.

American Society for Public Administration National Conference. “Citizen-Driven Government Performance,” Panel Chair and Presenter. Newark, NJ, March, 2001.

Year 2000 and Previous:

Academy of Management, Doctoral Symposium, Public Sector Section. "Publishing Strategies." Cincinnati, OH, August, 1996.

American Bar Association. "Government Effectiveness Seminar." Opening Speaker. New York, NY, 1993.

American Political Science Association. Chicago, IL, September 1995:

"The Arts and Humanities as an Interdisciplinary Resource," Panel Chair.

"Battling Bureaucracy: Ethical Lessons," Presenter.

American Society for Public Administration:

Iowa Chapter. Des Moines, IA, September, 2000:

“Performance Measurement.” Keynote Speaker.

“Reality Based Performance Assessment.”

Northern New Jersey Chapter. “Developing Qualitative Perspectives on Public Service.” April, 1998.

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Massachusetts Chapter. "Exemplary Public Service." December, 1997.

National Conference. "Challenges to the State and to Public Management."
Philadelphia, PA, July, 1997.

New York Metropolitan Chapter Annual Dinner. "Images of the Public Servant."
May, 1997.

Canadian Institute and the Labour Market and Productivity Commission of the Province of Ontario. Opening Speaker. 1994.

Center for Russian, Central and East European Studies (as a Visiting Fellow). "Post-Soviet Bureaucracy." Rutgers University, New Brunswick, NJ, February, 1996.

China:

"The State of the Art of American Public Administration." Chinese Society for Public Administration, Beijing, P.R. China, October, 1999.

"Productivity and Performance." Peking University, Beijing, P.R. China, October, 1999.

"Five Great Theories of American Public Administration." Renmin University, Beijing, P.R. China, October, 1999.

Conference on Liberal Learning. "Red Tape from Red Square," Art Exhibit of Russian Satirical Posters for the XIX and XX Centuries. C.W. Post College/Long Island University, Brookville, NY, March, 1997.

Exemplary State and Local Awards Program and Certified Public Manager Society Conference. "Producing Public Service: Image and Reality." Princeton, NJ, September, 1995.

First World Congress of the International Productivity Network. Keynote speaker.
Canberra, Australia, 1992.

Institute for the Study of Public Policy Implementation, American University, Leadership Forum. "Leadership and Implementation." Washington, DC, October, 2000.

Instituto Universitario Ortega y Gasset Permanent Seminar in Public Administration and Public Economics. "Productivity and Quality." Opening Speaker. Madrid, Spain.

International Institute of Administrative Sciences, Public Sector Productivity Working Group. "Beyond Traditional Assessments: Building New Pressures for Productivity and Quality." Opening Speaker. Helsinki, Finland.

Journal Editors Symposium. Georgetown University, Washington, DC, September, 2000:
Panel on Marketing, Chair.
Panel on Public Administration Theory, Speaker.

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National Association of Schools of Public Administration and Affairs. Austin, TX, October, 1995:

“Long-Term Changes in the MPA Degree,” Chair and Presenter.
Research Panel, Member.

New Jersey Office of Neighborhood Empowerment: Cities of Action Conference. “Citizen Driven Government Performance.” November, 1997

Public Administration Doctoral Workshop. Bloomington, Indiana, 1991.

Public Sector Management Conference. Syracuse, New York, 1991.

Quality Management Seminar:

RAND Forum on "Developments in Public Sector Human Resource Management." For the Quadrennial Review of Military Compensation and the Office of the Deputy Assistant Secretary of Defense for Civilian Personnel Policy. Jakarta, Indonesia, 1992.

"Human Resource Issues in Public Sector Productivity Improvement." Opening Speaker. Washington, DC, November, 1995.

Rutgers and New Jersey Institute of Technology Seminar for Teaching Fellows. "Sensitive Issues in Faculty-Student Relationships." Newark, NJ, August, 1995.

Saint Petersburg University Department of Sociology. "Public Sector Productivity Improvement." St. Petersburg, Russia.

Samsung Economic Research Institute. "Productivity in Local Government." Seoul, Korea, August, 1996.

Southeast Conference of Public Administrators (SECOPA):

"Exemplary Government: Best Information on Best Practices." September, 1997.

National Conference. Atlanta, GA, June-July, 1996:

“The Future of Public Administration.”

Panel on Best Practices Awards Programs, Chair.

Russian Art Exhibit and Film Festival, Organizer.

Regional Conference. Panel on Web-Based Resources for Productive Public Administration.

Hawaii Chapter. “Information Sources for Producing Public Services.” Honolulu, HI, November, 1996.

Sloan Foundation Symposium on Performance Management:

“Citizen Driven Government Performance: The Case of Montclair, New Jersey.” October, 1997.

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“The Use of Visuals in Presenting Performance Measurement Data.” October, 1998.

State of Florida "Hub of Excellence" Lecture Series. Tallahassee, Florida, 1992.

Taiwan Public Administration Study Tour. "Productivity Improvement and Budgeting."
Rutgers University, New Brunswick, NJ, April, 1996.

Twentieth Anniversary Celebration of the Department of Public Policy and Administration, Rutgers-Camden. “Government at Work.” Keynote Speaker. Camden, NJ, November, 1999.

United Nations Development Program Evaluation Capacity Building Conference. “Public Sector Performance Measurement and Improvement.” Beijing, P.R. China, October, 1999.

Courses Taught

Bureaupathology
Cases in Productive Public Management
Cases in Public and Nonprofit Productivity
Citizen-Driven Government Performance
Comprehensive Review
Digital Democracy
Employee Incentives
E-Government and E-Governance
Fieldwork
Global Best Practices
Human Resource Management
Independent Study in Public Administration (Various Topics)
Intellectual History of Public Administration
Internship in Public Administration
Introduction to American Government
Introduction to Public Administration
Leadership
Management Systems and Techniques
Organizational Structures
Performance Improvement in Public Administration
Performance Measurement and Evaluation in the Public Sector
Personnel Administration
Policy and Program Assessment
Problem Solving in Public Administration: Theory and Practice
Productivity in Public Organizations
Project Management
Prospectus Research
Public Administration and the Arts
Public and Nonprofit Productivity

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Public Performance
Qualitative Methods in Public Administration
Study of Public Organizations

Student Advising

Director, Ph.D. Program in Public Administration, Rutgers University, 1994-2006

Dissertation Advising:

1. Dissertation Chair: Nicholas A. Giannatasio, 1997
The Essence of Decision Making: The Utility of Decision Models and Techniques in Public Administration
2. Dissertation Chair: Patria de Lancer, 1997
Performance Measures as Knowledge and Innovation: An Elaborated Model Explaining Utilization
3. Dissertation Chair: Kathe Callahan, 1999
Citizen Participation: The Utilization and Effectiveness of Citizen Advisory Committees in Local Government
4. Dissertation Chair: Rajade Berry, 1999
Affirmative Action Officers in Higher Education: Factors that Contribute to Effectiveness in Public and Private Institutions
5. Dissertation Chair: Keith Carrington, 1999
Administrative Discretion in Public Agencies: The Case of Civilian Review of the Police
6. Dissertation Chair: Hedy Isaacs, 2001
Influence, Enforcement and Collaboration: Legitimizing a Conflict Resolution Approach to Public Administration
7. Dissertation Chair: Changhwan Mo, 2001
Privatization and Public Accountability: The Comparison Between Private and Public Bus Operations
8. Dissertation Chair: Hwang-Sun Kang, 2002
Establishing Sustainable Performance Measurement Systems in the Public Sector: Performance Measurement as a Facilitator for Learning Government
9. Dissertation Chair: James Melitski, 2002
Information Technology in the Public Sector: E-Government in New Jersey
10. Dissertation Chair: Ray Gonzales, 2003
Enhancing the Utility of Human Service Performance Measurement Systems

11. Dissertation Chair: Georgia Harris, 2003
The Impact of Monetary Strategies on Organizational Commitment in the Military
12. Dissertation Chair: Mwabilu Ngoyi, 2003
Outcome Budgeting: Assessing the Integration of Management Tools into Budgeting Systems
13. Dissertation Chair: Kaifeng Yang, 2003
Public Administrators' Trust in Citizens: A Missing Link in Citizen-Centered Reforms
14. Dissertation Chair: Mengzhong Zhang, 2004
Policy Diffusion Across National Boundaries: A Case Study of South Korea's Knowledge Cooperation Projects
15. Dissertation Chair: Seung-Yong Rho, 2004
Citizen-Government Interaction and Its Effects on Trust in Government
16. Dissertation Chair: Chan-Gon Kim, 2005
Public Administrators' Acceptance of the Practices of Digital Democracy: A Model Explaining the Utilization of Online Policy Forums in South Korea
17. Dissertation Chair: Tiankai Wang, 2005
Government Fiscal Transparency on Municipal Bond Issuance
18. Dissertation Chair: Young Cheoul Kang, 2006
Understanding the Applicability of Strategic Management in the Public Sector
19. Dissertation Chair: Jaeduk Keum, 2006
Does Public Deliberation Strengthen the Impact of Performance Measurement on Democracy and on Management?
20. Dissertation Chair: Lyuba Palyvoda, 2006
Roles of Ukrainian Charity Foundations in Delivering Public Services
21. Dissertation Chair: Tony J. Carrizales, 2006
The Future of Technology in Local Municipalities: A Study of New Jersey E-Government Practices and Trends
22. Dissertation Chair: Maria J. D'Agostino, 2006
Citizenship and Service Education: An Assessment of Service Learning and Its Impact on Social Capital
23. Dissertation Chair: Richard W. Schwester, 2006
An Examination of the Public Good Externalities of Professional Athletic Venues: Justifications for Public Financing?
24. Dissertation Chair: Yu Wenxuan, 2007

To Collaborate or Not to Collaborate: An Exploratory Model of the Determinants of Public Administrators' Attitudes toward Intersectoral Collaborations.

25. Dissertation Chair: Lois Redman-Simmons, 2007
Graduate Students Attraction to Government Public Service Professions

26. Dissertation Chair: Younhee Kim, 2007
A Multi-Dimensional Model of Public Entrepreneurship

27. Dissertation Chair: Hua Xu, 2008
Municipal Police Expenditure, Police Performance and Strategies in the United States

28. Dissertation Chair: Seth A. Grossman, 2008
The Role of Entrepreneurship in Public-Private Partnerships: The Case of Business Improvement Districts

29. Dissertation Chair: Aroon Manoharan, 2009
A Study of Institutional and Contextual Factors Affecting Country E-Government

30. Dissertation Chair: Daniel Bromberg, 2009
Following the Money: How External Forces Influence Government Accounting

31. Dissertation Chair: Emily M. Michaud, 2009
A Case Study of Consecutive Reorganizations of the Science Laboratories at the NASA-GODDARD Space Flight Center

32. Dissertation Chair: Etienne Charbonneau, 2010
Use and Sensemaking of Performance Measurement Information by Local Government Managers: The Case of Quebec's Municipal Benchmarking System

33. Dissertation Chair: Weiwei Lin, 2010
Nonprofit Revenue Diversification and Organizational Performance: An Empirical Study of New Jersey Human Services and Community Improvement Organizations

34. Dissertation Chair: Marc Kendall Fudge, 2011
What is the impact E-Governance has on Improving Local Government Performance? An Examination of the Factors that Influence Municipalities to Report Performance Measures Online

35. Dissertation Chair: Fayth Anese Ruffin, 2011
Globalizing Metropolis: A Comparative Case Study Examining the Impact of Law on the Business Improvement District Model in Cape Town and Newark

36. Dissertation Chair: Jeffery Carl Apfel, 2011
Understanding Motivations of Sector Switchers: Towards a Holistic Approach to Public Service Motivation Theory

37. Dissertation Chair: Iryna Illiash, 2011
Constructing an Interim Integrated Model of Public Leadership Competencies: An Exploration
38. Dissertation Chair: Tae Hee Kim, 2014
Performance Appraisal: Determinants of Public Employees' Acceptance
39. Dissertation Chair: Xiang Yao, 2014
Citizen Trust of Government in the Context of Citizen-Centered Administration: Performance, Information Technology, Participation, and Social Capital
40. Dissertation Chair: Yonel Pierre, 2014
Understanding Collaborative Network Effectiveness in Public Administration
41. Dissertation Chair: Soojin Kim, 2015
Toward Financially Effective Contract Management: Comparing Perceptions of Contract Managers in the Public and Private Sectors
42. Dissertation Chair: Yueping Zheng, 2015
Explaining Government Performance on E-Participation in New Jersey: Government Capacity and Willingness
43. Dissertation Chair: Larry Adamitis, 2015
The Effect of Compstat on Interjurisdictional Public Budgeting: A Retrospective Comparative Analysis of Crime-Rate Spillover on Neighboring New Jersey and New York Municipalities
44. Dissertation Chair: Lisa Mahajan-Cusack, 2016
The Impact of Social Media on Local Government Transparency and Citizen Engagement

Chair, Dissertation Committees in Progress:

Alex Ingrams (Co-Chair with Suzanne Piotrowski) 2017
Yetunde Odugbesan (2017)

Membership in Professional Organizations

American Society for Public Administration: Sections on Public Performance and Management; Humanistic, Artistic and Reflective Expression; International and Comparative Administration; Public Administration Education; Research.

American Political Science Association: Section on Public Administration.

International City Management Association (Academic Member); Section on Korean Association for Public Administration; Section on Chinese Association for Public Administration.

Administrative Responsibilities (University, College and Departmental)

Rutgers University, Campus at Newark, 1989-:

Founding Dean, School of Public Affairs and Administration, July, 2006-2016

Executive Director, National Center for Public Productivity at Rutgers University-Newark, 1989-

Director, Rutgers Ph.D. Program in Public Administration, 1992-2006

Chair, Implementation Subcommittee of Rutgers in China, 2010-11

Chair, Search Committee, Dean of the Rutgers School of Criminal Justice, 2009

Chair, Search Committee, Dean of the Rutgers Business School, 2005-07

Chair, Graduate Department of Public Administration, 2000-06

Chair, Rutgers University Committee on the Future/Public Policy and Law, 1997-2002

Chair, Quality and Communications Initiative Committee, 1996-99

Co-Chair Search Committee, Dean of the Rutgers Business School, 2014

Co-Chair Search Committee, Dean of the Rutgers Business School, 2010-11

Joseph C. Cornwall Center for Metropolitan Studies:

Interim Director, 2002-04

Chair, Executive Committee, 2002-04

Organizing Committee, 1999-2000

Faculty Council

Chair 1999-2000

Vice-Chair 1998-99

Member, 1997-

Director, Secretariats for Memoranda of Understanding:

American Society for Public Administration and Chinese Public Administration Society

American Society for Public Administration and United Nations Division of Public Economics and Public Administration

E-Governance Institute at Rutgers University-Newark and Korean E-Government Institute at Sungkyunkwan University

European Group on Public Administration

Korean Association of Public Administration

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Executive Committee, Fellow and Board of Center on Global Change and Governance, 1996-

Member, University Committee on Efficiency and Entrepreneurship, Fall 2006-

Planning Committee, Ph.D. in Urban Systems (with UMDNJ and NJIT), 1998-2000

Ph.D. in Management Executive Committee, 1997-2000

Advisory Board, Center for Governmental Services, 1996-

International Studies Strategic Planning Committee, 1995-96

Global Studies Committee, 1995-96

Graduate Studies Executive Committee, 1992-

Member, Selected Recruitment/Tenure/Promotion Committees:

Political Science

Education

Criminal Justice

Public Policy and Administration (Rutgers-Camden Campus)

John Jay College/City University of New York, 1971-1989:

Executive Director and Founder, National Center for Public Productivity, 1975-

Director of Graduate and Undergraduate Public Administration Programs, 1984-86

Chairperson, College-wide Middle States Reaccreditation Self-Study, 1992-94

Co-Chair, CUNY Committee on a Ph.D. in Public Administration, 1978-88

Coordinator, Master of Public Administration Program, 1973-86

Graduate Studies Executive Committee, 1972-86

Long-Range Planning Committee, 1978-79

Responsibilities, Rutgers University and John Jay College/City University of New York:

Development and Administration of Funded Projects

Supervision of staff of up to thirty-five persons

Financial and Personnel Administration

Liaison with College, Local, State, Federal, Private Sector and Foundation Organizations

Publication and Dissemination Programs

Development of National/International Conferences and Training Projects

Surveys and Other Forms of Research

Obtaining externally funded projects and student fellowships with a typical annual value of more than half-a-million dollars

Funded Research Grants and Contracts (Principal Investigator/Co-Investigator)

New Jersey State Council on the Arts. "CSP Co-Sponsored Project: NJ Council on the Arts Management Internship Program." \$5,000. 2015. Co-PI Melissa Rivera

New Jersey State Council on the Arts. "CSP Co-Sponsored Project: NJ Council on the Arts Management Internship Program." \$30,000. 2015. Co-PI Melissa Rivera.

Rutgers University – Newark. "Establishment of a Center For Evidence-Based Economic Development." 2015. Co-PI Kelly Robinson.

Seoul Metropolitan Government. "Seoul Metropolitan Government's e-Government System: Establishment of Models for Policy Dissemination." \$53,552. 2015.

Rutgers Chancellor's Seed Grant. "Proposal to Establish a Center for Evidence-Based Economic Development." With Kelly Robinson. \$100,000. 2015.

Middlesex County College. "Middlesex County College Appreciative Inquiry Training." \$22,700. 2015.

YMCA of Montclair. "Montclair YMCA Appreciative Inquiry Training." \$18,500. 2014-15.

Bedford Stuyvesant Restoration Corporation. "Bedford Stuyvesant Restoration Corporation Appreciative Inquiry Training." \$35,000. 2014-15

Jersey City Employment and Job Training Commission. "Jersey City Employment and Job Training Commission Appreciative Inquiry Training." \$8,000. 2014.

College of Saint Elizabeth. "College of Saint Elizabeth Appreciative Inquiry Training." \$25,000. 2014.

Jersey City Economic Development Corporation. "Strengthening the Ladder to Independence Program for Jersey City: Appreciative Inquiry Training." \$15,000. 2014.

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New Jersey State Council on the Arts. "CSP Co-Sponsored Project: Arts Management Internship Program." \$40,000. 2013-14.

The Blanche and Irving Laurie Foundation. "Cultural Investment and Urban Transformation in Newark." \$7,500. 2013-14.

Educational Testing Service. "Appreciative Inquiry Training." \$33,400. 2012-13.

Essex County College. "Essex County College Appreciative Inquiry Training." \$40,000. 2012-13.

Northern New Jersey Community Foundation. "Civic Engagement Project." \$6,000. 2011.

International Downtown Association. "Institute of Business District Management: Census and National Survey." 20,000. 2010.

Alfred P. Sloan Foundation. "Performance Measurement and Reporting Network." \$450,000. 2009-11.

NJ State Council of the Arts. "Arts Management Intern Program." \$20,000. 2009-11.

Public Technology Institute. "The City of Prague E-Government Study Project." \$96,300. 2009-11.

Alfred P. Sloan Foundation. "Sustainable Public Performance Measurement & Reporting." \$450,300. 2009.

Alfred P. Sloan Foundation. "Performance Measurement and Reporting Network (PPMRN)." \$292,000. 2008-09.

Alfred P. Sloan Foundation. "Performance Measurement and Reporting Network (PPMRN)." \$399,000. 2006-08.

The New Jersey Meadowlands Commission. "Strategic Plan and Performance Improvement Strategy." \$160,000. 2006.

Rutgers University Research in Service to New Jersey Program. "311 Feasibility Study." \$10,000. 2006.

Alfred P. Sloan Foundation. "Needs Assessment for a Responsive Government Network." \$42,000. 2005-06.

Alfred P. Sloan Foundation. "Online Certificate Program in Citizen-Driven Government Performance." \$443,000. 2004-07.

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State of New Jersey, Department of Community Affairs. "SHARE Grant for Municipal Performance Measurement Consortium/Benchmarking and Professional Training." \$30,000. 2004-07.

City of Newark, Department of Engineering. "Computerized Permit Tracking System." With Byron Price. \$25,000. 2004-05.

Rutgers University Academic Excellence Award. "Performance Indicator System for Municipalities." \$30,000. 2004-05.

New Jersey Council on the Humanities "Unbuilt Newark: Prospectus for Art Exhibit at Newark Public Library." \$10,000. 2003-04.

State of New Jersey. "Evaluation of New Jersey Commission on Science and Technology." \$50,000. 2002

Municipality of Anchorage. "Evaluation of Performance Measurement System." \$3,500. 2002.

Alfred P. Sloan Foundation. "Citizen-Driven Government Performance Curriculum Development and Dissemination Project." With Kathe Callahan. \$530,035. 2001-04.

Rutgers University, SROA Grants. "E-Governance Institute." \$35,000. 2001-03.

New Jersey Department of Community Affairs. "American Society for Public Administration Conference in Newark." \$65,000. 2001.

New Jersey Department of Education. "School District Takeover Planning Project." With Paul Tractenberg. \$230,000. 2000-01.

Alfred P. Sloan Foundation. "Implementation and Dissemination Project." \$30,000. 2000-01.

New Jersey Division of Community Affairs. "Local Government Consolidation of Services" Study. \$42,000. 1999-2000.

"Best Practices Worldwide Database." Public Employees Roundtable. \$8,000. 1997-98.

New Jersey Department of Health and Senior Services. "Organizational Effectiveness Study." \$39,000. 1997.

Public Administration Roundtable Web Site. Teaching Excellence Center, Rutgers University. \$1250.

New Jersey Office of Neighborhood Empowerment. "Resource Guide." \$7,000. 1997.

Alfred P. Sloan Foundation. "Citizen-Driven, Results-Oriented Government Performance Project." \$875,000. 1996-2000.

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Public Service Leadership Project. Fund for New Jersey. \$20,000. 1996-97

Various Universities and ASPA. "Red Tape from Red Square" art-cinema exhibit, 1995-97:
Office of the Graduate Dean, Rutgers University, \$2000.
Bowling Green State University, \$1500.
SHARE Section of the American Society for Public Administration, \$1200.
C.W. Post College, \$500.

New Jersey Administrative Office of the Courts. "Benchmarking Analysis and Comparison of Court Productivity." \$90,000. 1994-96.

The Winter Commission on State and Local Public Service. "Reinventing New Jersey." \$13,000. 1994-95.

Savings Maximization and Reinvention Techniques (SMART), New Jersey Department of Treasury. "Identification of National Best Practices in State Government for Replication and Savings in New Jersey." \$35,000. 1994.

New Jersey Exemplary State & Local Awards Program. Fund for New Jersey. \$140,000. 1993-96.

Muskie Fellowship Program. USIA scholarship program for graduate students from the former Soviet Union. Ten Fellows enrolled at Rutgers University. \$360,000 in stipends and tuition waivers. 1992-96.

National Conference on Public Sector Productivity. Prudential Foundation, Coopers and Lybrand, and other sources. \$85,000. 1992-.

National Exemplary State and Local Awards Program. The William C. Norris Institute and Coopers and Lybrand. \$200,000. 1989-.

Management Training Program for New York State Department of Social Services. 1980-86. \$7.5M.

Advanced Institutional Development Program, John Jay College of Criminal Justice, City University of New York. US Department of Education Grant. 1974-78. \$2.2M.