Newark Connect App Jump Start
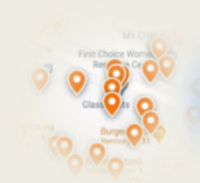
How to download and install Newark Connect?

Sign in   **How to create an account?**

How to make a request or complaint?
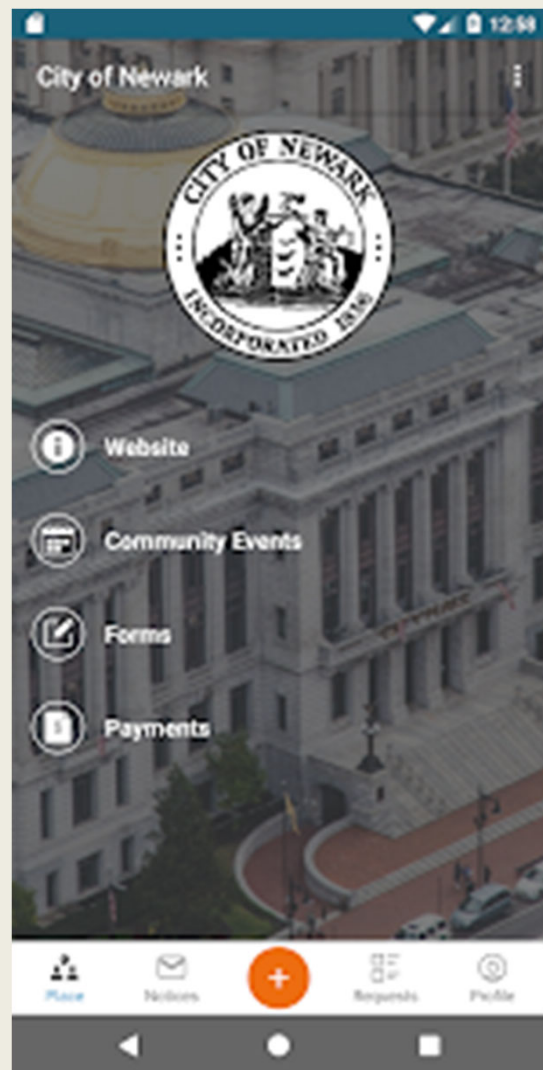
How to interact and check existing reports?

About Newark Connect

Newark Connect is a mobile application that allows Newark residents to report **non-emergency neighborhood issues** or file complaints.

You can use the Newark Connect app either on your cell phone or tablet.

Once an issue is reported, a ticket will be created and routed to the appropriate municipal department as well as the City 4311 center.

Through the Newark Connect app, residents can also upload photos showing the reported problems, check the status of the reports, and even view and comment on reports submitted by others.
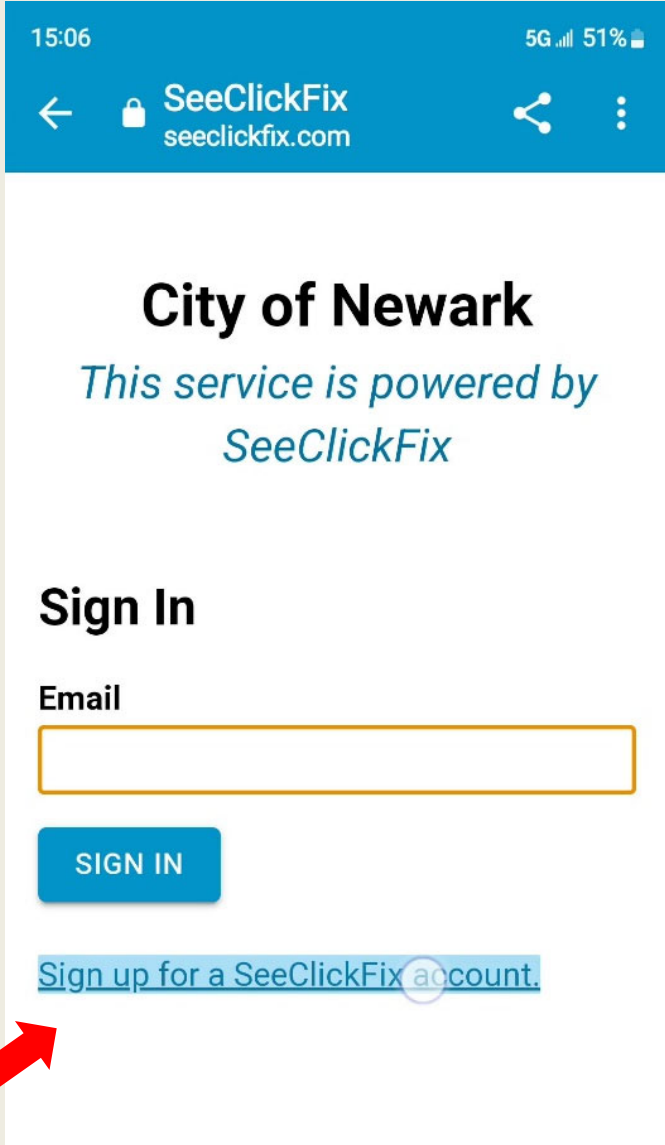
Sign in

How to create an account?

1. SIGN-UP FOR YOUR ACCOUNT

Once you open the Newark Connect app, just choose to register your profile.

You will need to sign-up for your account only the first time you use the app.

15:06   5G 📶 51% 🔋

← 🔒 **SeeClickFix**
seeclickfix.com

City of Newark

This service is powered by SeeClickFix
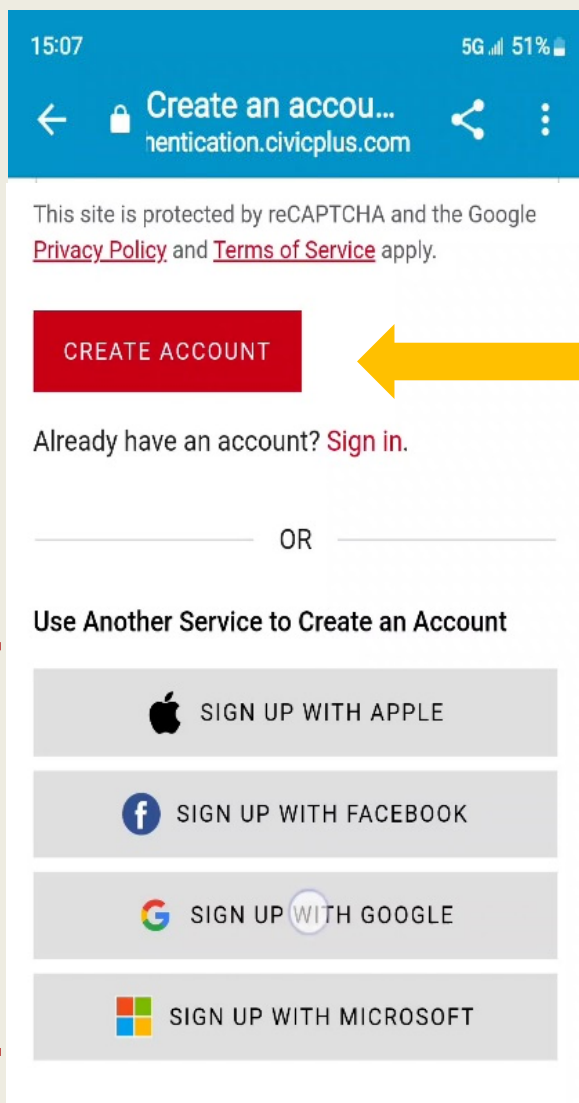
Sign In

Email

SIGN IN

Sign up for a SeeClickFix account.

Sign in

How to create an account?

It is not mandatory to have an account to make a request, but residents who have an account can receive updates, submit feedback, ask questions, and interact with other residents through the app.

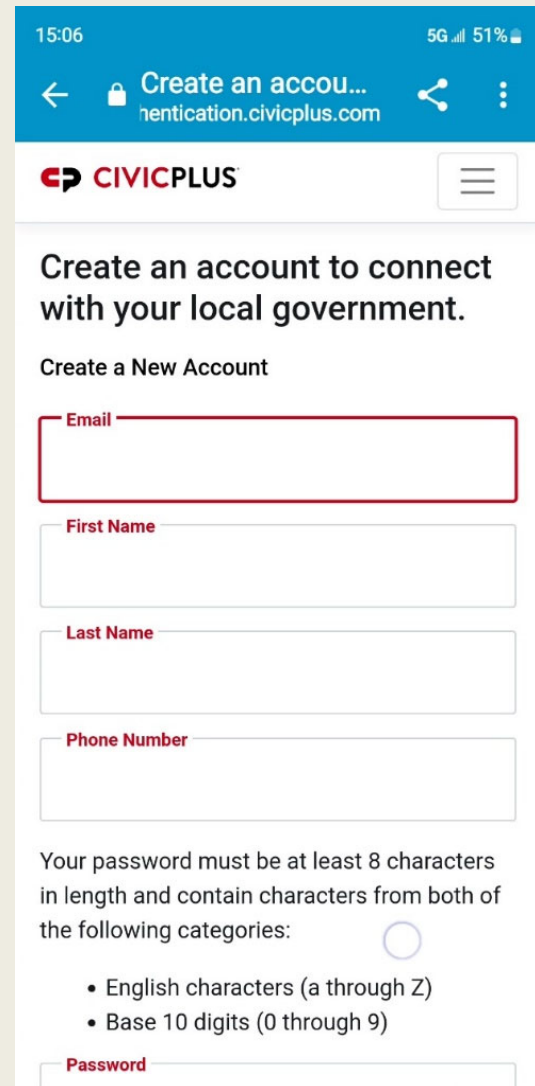It is easy to create your account and you can even use one of your existing email or social media accounts.

Sign in   **How to create an account?**

2. SET A PASSWORD

Once you provide your email address, name, and phone number, you are ready to set your password.

Make sure it has at least 8 characters, consisting of both letters and numbers.

If you opt to use one of your existing email or social media accounts, you will be using the same password as your Newark Connect password.

Sign in **How to create an account?**

3. CHOOSE YOUR DISPLAY NAME AND THAT'S IT!

Inform how you prefer to have your name displayed.

Do not forget to check the box to agree with the Terms of Use.

That's it! Now you are ready to just sign-in the next time you use the Newark Connect app.

This manual was produced by

Transparency and Governance Center
School of Public Affairs and Administration
Rutgers University Newark

in collaboration with
SPAA's Office of Public Engagement

Sponsored by the
National Science Foundation.