

# Miyeon Song

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## Academic Positions

Assistant Professor, School of Public Affairs and Administration, Rutgers, The State University of New Jersey - Newark, 2021-present

Research Economist, National Bureau of Economic Research, 2020-2021

Assistant Professor, Department of Political Science, University of South Carolina, 2019-2021

Visiting Research Scholar, School of Public Affairs, American University, 2018-2019

## Education

Ph.D., Political Science (Public Administration and Public Policy), Texas A&M University, 2019  
Committee: Kenneth J. Meier (Chair), Ian R. Turner, Maria Escobar-Lemmon, and Justin B. Bullock

Dissertation: Managing Public Services: The Role of Nonprofit, For-profit, and Governmental Organizations

*\*Winner of the Best Dissertation Award, Public Management Research Association, 2020*

Visiting Graduate Student, University of California Los Angeles, 2012-2013

M.P.P., Public Policy, Seoul National University, 2011

Advisor: Young Han Chun

Thesis: The Effect of Job Satisfaction on Organizational Performance

B.A., Public Administration, Chung-Ang University, 2009

## Journal Articles

Song, Miyeon. Forthcoming. "Market Competition and Regulatory Compliance in Public, Non-profit, and For-profit Organizations." *Public Management Review*, doi.org/10.1080/14719037.2022.2055774.

An, Seung-Ho, Miyeon Song, and Kenneth J. Meier. Forthcoming. "Representative Bureaucracy and the Policy Environment: Gender Representation in Forty-Four Countries." *Public Administration*, doi.org/10.1111/padm.12789.

Cheon, Ohbet, Miyeon Song, and Kenneth J. Meier. Forthcoming. "Gender Differences in Performance-driven Managerial Innovation: Evidence from US Nursing Homes." *International Public Management Journal*, doi.org/10.1080/10967494.2021.1941454.

- Meier, Kenneth J., Miyeon Song, Jourdan Davis, and Anna Amirkhanyan. 2022. "Sector Bias and the Credibility of Performance Information: An Experimental Study of Elder Care Provision." *Public Administration Review* 82 (1): 69-82.
- Song, Miyeon and Kenneth J. Meier. 2022. "Walking the Walk: Does Perceptual Congruence between Managers and Employees Promote Employee Job Satisfaction?" *Review of Public Personnel Administration* 42 (2): 195-225.
- Shoub, Kelsey, Katelyn E. Stauffer, and Miyeon Song. 2021. "Do Female Officers Police Differently? Evidence from Traffic Stops." *American Journal of Political Science* 65 (3): 755-769.  
\*Winner of the 2021 Herbert Kaufman Best Paper Award, APSA Section on Public Administration
- Cheon, Ohbet, Miyeon Song, Austin M. McCrea, and Kenneth J. Meier. 2021. "Healthcare in America: The Relationship between Subjective and Objective Assessments of Hospitals." *International Public Management Journal* 24 (5): 596-622.
- Song, Miyeon, Ohbet Cheon, and Young Han Chun. 2021. "Taking Context More Seriously: Managerial Networking and Performance in American and Korean Hospitals." *Public Performance & Management Review* 44 (4): 899-928.
- Song, Miyeon, Seung-Ho An, and Kenneth J. Meier. 2021. "Quality Standards, Implementation Autonomy, and Citizen Satisfaction with Public Services: Cross-National Evidence." *Public Management Review* 23 (6): 906-928.
- Song, Miyeon, Kenneth J. Meier, and Anna Amirkhanyan. 2020. "Goal Ambiguity, Management, and Performance in US Nursing Homes." *Administration & Society* 52 (8): 1170-1208.
- Song, Miyeon, Minjung Kim, and Nathan Favero. 2020. "Social Class, Ingroup-Outgroup Comparisons, and Citizen Evaluations: Is User Satisfaction Linked to Outcome Disparities?" *The American Review of Public Administration* 50 (2): 205-218.
- Meier, Kenneth J., Mallory Compton, John Polga-Hecimovich, Miyeon Song, and Cameron Wimpy. 2019. "Bureaucracy and the Failure of Politics: Challenges to Democratic Governance." *Administration & Society* 51 (10): 1576-1605.
- Chun, Young Han, Sungjoo Choi, and Miyeon Song. 2019. "Analyzing the Link between Job Satisfaction and Performance in Educational Institutions." *International Journal of Public Administration* 42 (9): 707-722.
- Song, Miyeon and Kenneth J. Meier. 2018. "Citizen Satisfaction and the Kaleidoscope of Government Performance: How Multiple Stakeholders See Government Performance." *Journal of Public Administration Research and Theory* 28 (4): 489-505.
- Song, Miyeon. 2018. "Gender Representation and Student Performance: Representative Bureaucracy Goes to Korea." *The American Review of Public Administration* 48 (4): 346-358.
- Chun, Young Han and Miyeon Song. 2017. "Performance Impacts of Management in Korean Schools: Testing the Meier and O'Toole Model." *Public Management Review* 19 (8):

1047-1065.

Song, Miyeon, Illoong Kwon, Seyoung Cha, and Naon Min. 2017. "The Effect of Public Service Motivation and Job Level on Bureaucrats' Preferences for Direct Policy Instruments." *Journal of Public Administration Research and Theory* 27 (1): 36-51.

Song, Miyeon and Young Han Chun. 2014. "Organizational Management and Job Satisfaction: A Hierarchical Linear Model (HLM) Analysis of Educational Institutions in Korea." *Korean Public Administration Review* 48 (8): 109-132.

## **Other Publications**

Stauffer, Katelyn E., Kelsey Shoub, and Miyeon Song. 2021. "Would Having More Female Officers Improve Policing?" *Washington Post, Monkey Cage Blog*, June 15.

Chun, Young Han and Miyeon Song. 2014. "Outsourcing Management in Public Enterprises: Case for Incheon International Airport." In S. Park (Ed.), *Reform of Public Enterprises*. Seoul: Pakyungsa.

Kum, HyunSub, Hyuk Han, and Miyeon Song. 2013. "Organizational Characteristics and Performance: Evidence from Korean Universities." *Research Center for Organization Diagnosis & Evaluation*.

Chun, Young Han and Miyeon Song. 2010. "Academic Achievement and Characteristics of School Organizations." *Korea Institute for Curriculum and Evaluation*.

Chun, Young Han and Miyeon Song. 2009. "The Effects of School Organization Characteristics on Academic Achievement." *The Ministry of Education, Science and Technology*.

## **Manuscripts Under Review**

Stauffer, Katelyn E., Miyeon Song, and Kelsey Shoub. "How Police Agency Diversity, Policies, & Outcomes Shape Citizen Trust and Willingness to Engage."

Miller, Susan M. and Miyeon Song. "Doing Good Work in a Crisis: Views of Pay and the COVID-19 Pandemic in the Public, Nonprofit, and For-Profit Sectors."

Miller, Susan M., Miyeon Song, and Lael Keiser. "The Effect of Human vs. Automated Interaction on Willingness to Participate: The Role of Representation."

Amirkhanyan, Anna, Kenneth J. Meier, Miyeon Song, Fei W. Roberts, Joohyung Park, Dominik Vogel, Nicola Bellé, Angel Molina, and Thorbjørn Sejr Guul. "Liberté, Égalité, Crédibilité: An Experimental Study of Citizens' Perceptions of Government Responses to COVID-19 in Eight Countries."

Meier, Kenneth J., Seung-Ho An, and Miyeon Song. "Representative Democracy: The Role of Democratic Institutions in Promoting Bureaucratic Gender Representation."

Song, Miyeon, Seung-Ho An, and Kenneth J. Meier. "Public Participation and Social Equity: Educating Immigrant Populations."

## **Research Interests**

Public Management, Government Performance, Citizen Satisfaction, Social Equity, Bureaucratic Politics, Comparative Public Administration, Health Policy

## **Fellowship & Grants**

Advancing Health Literacy to Enhance Equitable Community Responses to COVID-19, Evaluation for City of Newark (PI: Charles E. Menifield), City of Newark, Department of Health and Community Wellness, 2022-2023

NBER Center for Aging and Health Research, Public Reporting of NH Antipsychotic Use: Changes in the Reporting of Exclusionary Diagnoses? (PI: Kosali Simon), National Bureau of Economic Research, 2020-2021

Citizens' Perceptions of Government Responses to Covid-19 Crisis: A Comparative Study (PI: Anna Amirkhanyan), American University, 2020

Graduate Student Research and Presentation Grant, Texas A&M University, 2017

PhD Fellowship, Korea Research Foundation, 2011-2013

Brain Korea 21 Scholarship, Korea Research Foundation, 2009-2010

Scholarship for Academic Achievement, Seoul National University, 2009-2010

## **Awards & Honors**

Herbert Kaufman Award for Best Paper on Public Administration, American Political Science Association, 2021

Best Dissertation Award, Public Management Research Association, 2020

Outstanding Reviewer Award for the *Journal of Public Administration Research and Theory*, Public Management Research Association, 2019

## **Invited Presentations**

"Citizens' Views on Government Responses to COVID-19." Consulate General of the Republic of Korea, Governors Association of Korea, 2022, Online.

"Citizens' Perceptions of Government Responses to COVID-19: A Comparative Analysis." GSPA 10-10 Project Global Webinar, Seoul National University, 2021, Online.

"A Race to the Top or a Race to the Bottom: Market Competition, Regulatory Compliance, and Sector Differences." GMU-SNU BK21 International Conference. George Mason University, 2020, Arlington, VA.

"Citizen Participation in the Public Service Delivery: The Role of Citizen Participation in Promoting Social Equity" with Kenneth J. Meier and Seung-Ho An. American University Mini-Conference on Equity and Public Management, 2019, Washington DC.

"Regulatory Compliance across Public, Nonprofit, and For-profit Organizations: The Context of US Nursing Homes." Health Policy Workshop, School of Public and Environmental

Affairs, Indiana University, 2018, Bloomington, IN.

- "Gender Differences in Performance-driven Managerial Innovation: The Evidence from US Nursing Homes" with Ohbet Cheon and Kenneth J. Meier. The Future of Behavioral Public Administration, University of Copenhagen, 2018, Copenhagen, Denmark.
- "Walking the Walk: Does Perceptual Congruence between Managers and Employees Promote Employee Well-being?" with Kenneth J. Meier. Seminar on People Management in the Educational Sector, Tilburg University, 2018, Tilburg, the Netherlands.
- "Representative Bureaucracy and Decentralization: A Cross-National Examination" with Seung-Ho An and Kenneth J. Meier. Texas A&M Race and Public Administration Conference, 2017, College Station, TX.
- "Taking Context More Seriously: Management and Performance in US and Korean Hospitals." Texas A&M Public Management Conference, 2016, College Station, TX.
- "Management-Performance Nexus Revisited: Evidence from Korea" with Young Han Chun. Texas A&M Public Management Conference, 2014, College Station, TX.
- "The Effects of Job Satisfaction on Organizational Performance" with Young Han Chun. SNU-PITTSBURGH Research Workshop, 2011, Seoul, South Korea.

## **Conference Presentations**

- "Service Equity and Citizen Satisfaction: Cross-National Evidence" with Sun Gue Yang and Seung-Ho An. 2022. Midwest Political Science Association. Chicago, IL.
- "Do Male and Female Officers Differ in their Backgrounds and Opinions?" with Kelsey Shoub and Katelyn E. Stauffer. 2022. Midwest Political Science Association. Chicago, IL.
- "How Degrees of Discretion Conditions the Effect of Officer Gender" with Kelsey Shoub and Katelyn E. Stauffer. 2021. American Political Science Association. Seattle, WA.
- "The Effect of Human Interaction vs. Automation on Willingness to Coproduce: The Role of Representation and Policy Support" with Susan M. Miller and Lael Keiser. 2021. Public Management Research Conference. Online.
- "Representative Democracy: The Role of Democratic Institutions in Promoting Bureaucratic Gender Representation" with Kenneth J. Meier and Seung-Ho An. 2021. Public Management Research Conference. Online.
- "Policing, Gender Diversity, and Citizen Trust in Law Enforcement" with Katelyn E. Stauffer and Kelsey Shoub. 2021. Southern Political Science Association. Online.
- "Citizens' Perceptions of Government Responses to Covid-19 Crisis: A Comparative Study" with Anna Amirkhanyan, Kenneth J. Meier, Fei Wang, and Joohyung Park 2020. Association for Public Policy Analysis and Management. Online.
- "The Role of the Sector Bias and Public Participation in Performance Assessments: An Experimental Study of Food Assistance" with Anna Amirkhanyan, Fei Wang, Kenneth J. Meier. 2020. Association for Public Policy Analysis and Management. Online.

- "Pink Policing: Gendered Differences in Behavior in Masculine Environments" with Kelsey Shoub and Katelyn E. Stauffer. 2020. American Political Science Association. Online.
- "Sector Bias and the Credibility of Performance Information" with Kenneth J. Meier, Anna Amirkhanyan, and Jourdan Davis. 2019. Association for Research on Nonprofit Organizations and Voluntary Action. San Diego, CA.
- "Sector Bias and the Credibility of Performance Information" with Kenneth J. Meier, Anna Amirkhanyan, and Jourdan Davis. 2019. Association for Public Policy Analysis and Management. Denver, CO.
- "Great Expectations": Parent Aspirations, Children's Academic Achievement and Its Effect on Citizen Satisfaction" with Minjung Kim, Nathan Favero, and Kenneth J. Meier. 2019. Midwest Political Science Association. Chicago, IL.
- "Citizen Participation in Public Service Delivery: The Role of Citizen Participation in Promoting Social Equity" with Kenneth J. Meier and Seung-Ho An. 2019. American Society for Public Administration. Washington DC.
- "Public Management, Performance, and Context: A Cross-National Examination" with Kenneth J. Meier and Seung-Ho An. 2018. Association for Public Policy Analysis and Management. Washington DC.
- "Goal Ambiguity and Performance in US Nursing Homes" with Kenneth J. Meier and Anna Amirkhanyan. 2018. Association for Public Policy Analysis and Management. Washington DC.
- "Politics, Bureaucracy, and Successful Governance: The Problem of Political Failure" with Kenneth J. Meier, Mallory Compton, John Polga-Hecimovich, and Cameron Wimpy. 2018. American Political Science Association. Boston, MA.
- "Race to the Top or Race to the Bottom: Market Competition, Regulatory Compliance, and Sector Differences." 2018. Public Management Research Conference. Singapore.
- "Who Reacts to Performance Information? Heterogeneous Citizen Response to Performance Metrics" with Minjung Kim and Nathan Favero. 2018. Public Management Research Conference. Singapore.
- "To Delegate or Not to Delegate, That is the Question: Quality Standards, Implementation Autonomy, and Citizen Satisfaction" with Seung-Ho An, and Kenneth J. Meier. 2018. Midwest Political Science Association. Chicago, IL.
- "Healthcare in America: The Relationship between Subjective and Objective Assessments of Hospitals" with Ohbet Cheon, Austin M. McCrea, and Kenneth J. Meier. 2018. Southern Political Science Association. New Orleans, LA.
- "Who is the Principal's Principal? Oversight, Management, and Performance" with Ian R. Turner. 2017. American Political Science Association. San Francisco, CA.
- "Representative Bureaucracy, Gender, and Decentralization: A Cross-National Examination of Fifteen Countries" with Seung-Ho An and Kenneth J. Meier. 2017. Public Management Research Conference. Washington DC.

- "Social Class, Ingroup-Outgroup Comparisons, and Citizen Evaluations: Is User Satisfaction Linked to Outcome Disparities?" with Nathan Favero and Minjung Kim. 2017. Public Management Research Conference. Washington DC.
- "Representative Bureaucracy and the Policy Environment: Gender Representation in Forty-Two Countries" with Seung-Ho An and Kenneth J. Meier. 2017. Midwest Political Science Association. Chicago, IL.
- "How Do Women Drive Innovation Based on Their Performance? The Evidence of US Nursing Homes" with Ohbet Cheon. 2017. Midwest Political Science Association. Chicago, IL.
- "Parents, Teachers, and Students in a Centralized System: Judging the Quality of Schools" with Kenneth J. Meier. 2017. Southern Political Science Association. New Orleans, LA.
- "Representation Everywhere? Testing the Theory of Representative Bureaucracy in Forty-Four Countries" with Seung-Ho An and Kenneth J. Meier. 2016. Public Management Research Conference Workshop on Representative Bureaucracy. Aarhus, Denmark.
- "Gender Representation in Centralized Organizations: Representative Bureaucracy Goes to Korea." 2016. Midwest Political Science Association. Chicago, IL.
- "Management-Performance Nexus Revisited: Evidence from Korean Schools" with Young Han Chun. 2014. Public Management Research Conference. Seoul, South Korea.
- "Publicness, Managerial Quality, and Job Satisfaction: An Empirical Analysis of Teachers in Korean Educational Institutions" with Young Han Chun, Sungjoo Choi. 2013. American Society for Public Administration Conference. New Orleans, LA.
- "Does Job Satisfaction Lead to Better Performance? Evidence from Korean Schools" with Young Han Chun. 2012. International Research Society for Public Management Conference. Rome, Italy.
- "The Effects of Job Satisfaction on Organizational Performance: Evidence from Korean Schools" with Young Han Chun. 2011. Korean Association for Public Administration - American Society for Public Administration Conference. Seoul, South Korea.
- "Job Satisfaction and Organizational Performance" with Young Han Chun. 2011. Seoul Association of Public Administration Conference. Seoul, South Korea.

## **Research Experiences**

- Research Associate, Project for Equity, Representation, and Governance, Coordinated by Kenneth J. Meier, Texas A&M University, 2015-2019
- Research Assistant, Prof. Kenneth J. Meier, Texas A&M University, 2015-2019
- Research Assistant, Prof. Ian R. Turner, Texas A&M University, 2015-2017
- Research Assistant, Korean Public Service Organizations Survey (KPSOS) Project (PI: Young Han Chun), Research Center for Organization Diagnosis & Evaluation, Seoul National University, 2013-2015
- Research Assistant, Prof. Young Han Chun, Seoul National University, 2009-2015

Research Assistant, Government reports, Ministry of Public Administration and Security, 2012  
Research Assistant, Government reports, Korea Institute for Curriculum and Evaluation, 2010  
Research Assistant, Government reports, Ministry of Education, Science and Technology, 2009  
Research Assistant, Policy Monitoring Program, Seoul City Government, 2007  
Research Assistant, Korea Institute of Public Administration, 2005

## **Teaching Experiences**

Courses Taught at Graduate Level:

20:834:582 - Healthcare Management (MPA), Rutgers University, Spring 2022

20:834:581 - Health Systems and Policy (MPA), Rutgers University, Fall 2021

POLI 770 - Perspectives on Public Administration (MPA), University of South Carolina, Fall 2019, Fall 2020

POLI 797 - Non-profit Management (MPA), University of South Carolina, Spring 2020, Spring 2021

Courses Taught at Undergraduate Level:

POLI 370 - Introduction to Public Administration, University of South Carolina, Spring 2021

Teaching Assistant:

Empirical Research on Public Management (PhD), Seoul National University, 2012

Theories of Public Organizations (MPA), Seoul National University, 2011

Public Administration Theory (MPA), Seoul National University, 2010

## **Student Mentoring**

Honors Thesis Committee Member:

Caitlin Costner (Political Science); Gabrielle Schubert (Business)

Professionalization Seminar for Students:

SPAA PhD Colloquium Roundtable "Early Career Experience," Rutgers University – Newark, 2022

SPAA PhD Colloquium Super Session, Rutgers University – Newark, 2021

Professionalization Seminar "Publishing Peer-reviewed Research," University of South Carolina, 2020

## **Department Service**

Rutgers University – Newark

Member, International Program Committee, 2022-present

Member, Assistant Professor of Public Administration Search Committee, 2022

Member, Outstanding SPAA Faculty Service Award Committee, 2022



Member, Distinguished Alumni for Academic Research Award Committee, 2022  
Member, Nontenure Track Mid-Year Review Committee, 2021  
Member, BA Committee, 2021-present  
    BA Scholarship Committee, 2022  
    Roper Scholarship Committee, 2022  
Ad hoc Committee Service: Performance Management and Tech Faculty Working  
Group, Nonprofit Management Concentration Faculty Working Group

University of South Carolina

Member, MPA Committee, 2019-2021  
Member, Adjunct Professor Hiring Committee, 2020  
Member, Assistant Professor of Public Administration Search Committee, 2019

## **Discipline Service**

Editor:

Section Editor, *International Journal of Public Administration*, 2022-present  
Associate Editor, *Journal of Policy Studies*, 2022-present  
Associate Editor, *International Review of Public Administration*, 2022-present  
Associate Editor, *Korean Journal of Policy Studies*, 2021-2022  
Guest Editor, *Public Management Review*, Special Issue "The Next Generation of Citizen  
Satisfaction Research: Theoretical and Methodological Advancements" 2022

Editorial Board:

*International Public Management Journal*, 2019-present  
*Journal of Behavioral Public Administration*, 2020-present  
*Korean Journal of Policy Studies*, 2020-2021  
Graduate Student Advisory Board, *International Public Management Journal*, 2018-2019

Editorial Assistant:

*Journal of Public Administration Research and Theory*, 2017-2019  
*Perspectives on Public Management & Governance*, 2016-2017

Award Committee:

Herbert Kaufman Best Paper Award Committee, Public Administration Section,  
American Political Science Association, 2022  
Paul A. Volcker Junior Scholar Research Grant Award selection committee, Public  
Administration Section, American Political Science Association, 2021  
The Best Journal Article Award selection committee, Academy of Management Public  
and Nonprofit Division, 2020

Section Chair:

Midwest Public Administration Caucus (MPAC), Midwest Political Science Association

Annual Meeting, 2020\*

Program Reviewer Committee:

Public Management Research Conference, 2020\*

Panel Chair:

American Political Science Association, 2020

GMU-SNU BK21 International Conference, 2020

Panel Discussant:

American Political Science Association, 2020

Ph.D. Roundtable, GMU-SNU BK21 International Conference, 2020

Regulation and Competition in the Long Term Care Sector (Health Policy), Association for Public Policy Analysis and Management, 2018

Quality/Patient Satisfaction (Health Policy), Association for Public Policy Analysis and Management, 2018

Journal Reviewer:

*Journal of Public Administration Research and Theory* (Recipient of 2019 Outstanding Reviewer Award), *Public Administration Review*, *International Public Management Journal*, *The American Review of Public Administration*, *Public Management Review*, *Public Administration*, *Governance*, *Review of Public Personnel Administration*, *Administration & Society*, *Public Performance & Management Review*, *Public Personnel Management*, *Public Administration Quarterly*, *Social Science Quarterly*, *Journal of Behavioral Public Administration*, *Nonprofit Management & Leadership*, *The International Review of Public Administration*, *Korean Journal of Policy Studies*, *Local Government Studies*

## **Additional Training and Research Skills**

Advanced Method Training in Experimental Economics, 2018, Texas A&M University

Doctoral Student Professional Development Workshop, Public Management Research Association, 2017, Washington DC

Advanced STATA Programming, 2016, StataCorp LP.

Advanced Method Training in STATA, 2011-2015, Seoul National University

Advanced Method Training in Hierarchical Linear Model, 2011, Seoul National University

Programming: STATA, R, SPSS, HLM, RATS, LaTeX

Last updated: April 2022

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\* Conference Canceled due to COVID-19