

Professor | PhD Director  
School of Public Affairs and Administration  
Rutgers University—Newark  
Newark, NJ 07102  
[vanryzin@rutgers.edu](mailto:vanryzin@rutgers.edu)

### **Education**

PhD, *Psychology*—City University of New York, Graduate Center, 1991

BA, *Geography*—Columbia University, 1985 (*cum laude*, *Phi Beta Kappa*)

### **Employment (post doctoral)**

Rutgers University, School of Public Affairs and Administration, Newark, NJ

- *Professor, 2014 to present*
- *Interim Dean, July 2016 to September 2017*
- *Associate Professor, 2008—2014*

Baruch College, City University of New York, School of Public Affairs, New York, NY,

- *Associate Professor 2001—2008*
- *Assistant Professor, 1995—2001*

Westat, Inc., Rockville, MD, *Senior Research Analyst*, 1993—1995

ICF Inc., Urban Policy Group, Fairfax, VA, *Senior Associate*, 1991—1993

### **Administrative appointments**

Rutgers University, School of Public Affairs and Administration, Newark, NJ.

- *PhD Program Director, 2014 to present*
- *Interim Dean, 2016—2017*
- *Faculty Director (Chair) of MPA Program 2010—2012*

Baruch College / CUNY, School of Public Affairs, New York, NY

- *Director of Baruch Survey Research Unit, 2000—2008*
- *Faculty Development Coordinator (Chair), 2006—2008*

## **Books**

- James, O., Moynihan, D., Olsen, A.L., & Van Ryzin, G.G. (under contract). *Metrics and Biases: A Behavioral Perspective on Performance Measurement*. Cambridge University Press (Elements Series).
- James, O., Jilke, S., & Van Ryzin, G.G. (Eds.). (2017). *Experiments in Public Management Research: Challenges and Contributions*. Cambridge University Press. 530 pp.
- Remler, D.K., & Van Ryzin, G. G. (2015/2011). *Research Methods in Practice: Strategies for Description and Causation*. SAGE Publications. 606 pp.

## **Journal Articles**

1. Lee, D., & Van Ryzin, G. G. Measuring bureaucratic reputation: Scale development and validation. *Governance*. <https://doi.org/10.1111/gove.12371>
2. Lee, D., & Van Ryzin, G. G. (2018). Bureaucratic reputation in the eyes of citizens: an analysis of US federal agencies. *International Review of Administrative Sciences*. <https://doi.org/10.1177%2F0020852318769127>
3. Riccucci, N. M., Van Ryzin, G. G., & Jackson, K. (2018). Representative Bureaucracy, Race, and Policing: A Survey Experiment. *Journal of Public Administration Research and Theory*. <https://doi.org/10.1093/jopart/muy023>
4. James, O., Jilke, S. R., & Van Ryzin, G. G. (2017). Behavioural and experimental public administration: Emerging contributions and new directions. *Public Administration*, 95(4): 865-873.
5. James, O., & Van Ryzin, G. G. (2017). Motivated reasoning about public performance: An experimental study of how citizens judge the Affordable Care Act. *Journal of Public Administration Research and Theory*, 27(1): 197-209.
6. Grosso, A., Charbonneau, É., & Van Ryzin, G. G. (2017). How Citizens Respond to Outputs, Outcomes, and Costs: A Survey Experiment About an HIV/AIDS Program. *International Public Management Journal*, 20(1): 160-181.
7. Riccucci, N. M., & Van Ryzin, G. G. (2017). Representative Bureaucracy: A Lever to Enhance Social Equity, Coproduction, and Democracy. *Public Administration Review*, 77(1): 21-30.
8. James, O., & Van Ryzin, G. G. (2017). Incredibly good performance: An experimental study of source and level effects on the credibility of government. *American Review of Public Administration*, 47(1): 23-35
9. Charbonneau, É., & Van Ryzin, G. G. (2017). Exploring the deep antecedent of public service motivation. *International Journal of Public Administration*, 40(5): 401-407.
10. Van Ryzin, G. G. (2016). Evidence of an 'end of history illusion' in the work motivations of public service professionals. *Public Administration* 94(1): 263–275.

11. Jilke, S., Van Ryzin, G. G., & Van de Walle, S. (2016). Responses to decline in marketized public services: An experimental evaluation of choice overload. *Journal of Public Administration Research and Theory* 26(3): 421-432.
12. Van Ryzin, G. G., Riccucci, N. M., & Li, H. (2016). Representative bureaucracy and its symbolic effect on citizens: A conceptual replication. *Public Management Review*, 19(9): 1365-1379.
13. Riccucci, N. M., Van Ryzin, G. G., & Li, H. (2016). Representative bureaucracy and the willingness to coproduce: An experimental study. *Public Administration Review* 76(1): 121-130.
14. Hamidullah, M. F., Van Ryzin, G. G., & Li, H. (2016). The agreeable bureaucrat: Personality and PSM. *International Journal of Public Sector Management*, 29(6): 582-595.
15. Van Ryzin, G. G. (2015). Service quality, administrative process, and citizens' evaluation of local government in the US. *Public Management Review*, 17 (3), 425-442.
16. Bovaird, T., Van Ryzin, G. G., Loeffler, E., & Parrado, S. (2015). Activating citizens to participate in collective co-production of public services. *Journal of Social Policy*, 44(1): 1-23.
17. Charbonneau, E., & Van Ryzin, G. G. (2015). Benchmarks and citizen judgments of local government performance: Findings from a survey experiment. *Public Management Review*. 17(2), 288-304.
18. Riccucci, N., Van Ryzin, G.G., & Lavena, C. (2014). Representative bureaucracy in policing: Does it increase perceived legitimacy? *Journal of Public Administration Research and Theory*, 24(3): 537-551.
19. Van Ryzin, G. G. (2014). The curious case of the post-9-11 boost in government job satisfaction. *American Review of Public Administration*, 44(1): 59-74.
20. Kim, M., & Van Ryzin, G.G. (2014). Impact of government funding on donations to arts organizations: A survey experiment. *Nonprofit and Voluntary Sector Quarterly*, 43(5): 910-925.
21. Sun, R., & Van Ryzin, G. G. (2014). Are performance management practices associated with better outcomes? Empirical evidence from New York public schools. *American Review of Public Administration*, 44(3): 324-338. (*Winner of American Society for Public Administration's Joseph Wholey Award.*)
22. Sanz, L., Van Ryzin, G.G., & del Pino, E. (2014). Citizens' support for government spending on science and technology. *Science and Public Policy*, 41(5): 611-624.
23. Van Ryzin, G. G. (2013). An experimental test of the expectancy-disconfirmation theory of citizen satisfaction. *Journal of Policy Analysis and Management*. 32(3): 597-614.
24. Villoria, M., Van Ryzin, G. G., & Lavena, C. (2013). Social and political consequences of administrative corruption: A study of public perceptions in Spain. *Public Administration Review* 73(1): 85-94.
25. Van Ryzin, G.G., & Lavena, C. (2013). The credibility of government performance reporting: An experimental study. *Public Performance and Management Review*, 37(1):87-103.
26. Parado, S., Van Ryzin, G.G., Bovaird, T., & Loeffler, E. (2013). Correlates of co-production: Evidence from a five-nation survey of citizens. *International Public Management Journal*, 16(1): 85-112.

27. Sanz-Menéndez, L., & Van Ryzin, G.G. (2013). Economic crisis and public attitudes toward science: A study of regional differences in Spain. *Public Understanding of Science*. doi:10.1177/0963662513489790
28. del Pino, E., & Van Ryzin, G. G. (2012). Intergovernmental responsibility for social policy: An analysis of public preferences in Spain. *Publius: The Journal of Federalism*, 43(4): 676-700.
29. Charbonneau, E., & Van Ryzin, G. G. (2012). Performance measures and parental satisfaction with New York City schools. *American Review of Public Administration*, 42(1): 54–65.
30. Grosso, A., & Van Ryzin, G. G. (2012). Public management reform and citizen perceptions of the UK health system. *International Review of Administrative Sciences*, 78(3): 1-20.
31. Lin, W., & Van Ryzin, G. G. (2012). Web and mail surveys: An experimental comparison of methods for nonprofit research. *Nonprofit and Voluntary Sector Quarterly*, 41(6): 1014-1028
32. Fudge, M.K., & Van Ryzin, G.G. (2012) Individual and contextual determinants of citizens use of government websites. *International Journal of Technology Diffusion*, 3(1): 1-7.
33. Van Ryzin, G. G. (2011). Outcomes, process and trust of civil servants. *Journal of Public Administration Research and Theory*, 21(4): 745-760.
34. Van de Walle, S., & Van Ryzin, G. G. (2011). The order of questions in a survey on citizen satisfaction with public services: Lessons from a split-ballot experiment. *Public Administration: An International Quarterly*, 89(4): 1436–1450.
35. Grosso, A., & Van Ryzin, G. G. (2011). How citizens view government performance reporting: Results of a national survey. *Public Performance & Management Review*, 35(2): 235–250.
36. Mizrahi, S., Vigoda-Gadot, & Van Ryzin, G. (2010). Public sector management, trust, performance and participation: A citizen survey and national assessment in the United States. *Public Performance and Management Review*, 34(2): 268-312.
37. Van Ryzin, G. G., & Charbonneau, E. (2010). Public service use and perceived performance: An empirical note on the nature of the relationship. *Public Administration: An International Quarterly*, 88(2): 551–563.
38. Holzer, M., Manoharan, A., & Van Ryzin, G. (2010). Global cities on the web: An empirical typology of municipal websites. *International Public Management Review*, 11(3): 104-121.
39. Van Ryzin, G. G., Grossman, S., DiPadova-Stocks, L., & Bergrud, E. (2009). Portrait of the social entrepreneur: Statistical evidence from a US panel. *Voluntas: International Journal of Voluntary and Nonprofit Organizations*, 20: 129-140.
40. Charbonneau, E., Riccucci, N.M., Van Ryzin, G.G., & Holzer, M. (2009). The self-reported use of social equity indicators in urban police departments in the United States and Canada. *State and Local Government Review*, 41(2): 95–107.
41. Van Ryzin, G. G. (2008). Citizen perceptions of road smoothness: evidence from New York with implications for comparative performance measurement. *International Review of Administrative Sciences*, 74: 575-588.

42. Van Ryzin, G. G., Immerwahr, S., & Altman, S. (2008). Measuring street cleanliness: A comparison of New York City's scorecard and results from a citizen survey. *Public Administration Review*, 68 (2): 286-294.
43. Van Ryzin, G. G. (2008). Validity of an on-line panel approach to citizen surveys. *Public Performance and Management Review*, 32 (2): 236-262.
44. Van Ryzin, G. G., Immerwahr, S. (2007). Importance-performance analysis of citizen satisfaction surveys. *Public Administration: An International Quarterly*, 85 (1): 215-226.
45. Van Ryzin, G. (2007). Pieces of a puzzle: Linking performance, satisfaction, and trust in government. *Public Performance and Management Review*, 30 (4): 521 – 535.
46. Piotrowski, S., & Van Ryzin, G. (2007). Exploring dimensions and determinants of citizen attitudes toward governmental transparency. *American Review of Public Administration*., 37 (3): 306-323.
47. Van Ryzin, G. G. (2006). Testing the expectancy-disconfirmation model of citizen satisfaction with local government. *Journal of Public Administration Research and Theory*, 16: 599-611.
48. Van Ryzin, G. G. (2004). Expectations, performance, and citizen satisfaction with urban services. *Journal of Policy Analysis and Management* 23(3): 433-448.
49. Van Ryzin, G. G., Muzzio, D., Immerwahr, S., Gulick, L., & Martinez, E. (2004). Drivers and consequences of citizen satisfaction: An application of the American Customer Satisfaction Index model to New York City. *Public Administration Review* 64(3): 331-341. (*Winner of American Society for Public Administration's Louis Brownlow Award.*)
50. Van Ryzin, G. G. (2004). The measurement of overall citizen satisfaction. *Public Performance and Management Review* 27(3): 9-28.
51. Van Ryzin, G. G., Muzzio, D., & Immerwahr, S. (2004). Explaining the race gap in satisfaction with urban services. *Urban Affairs Review*, 39(5), 613-632.
52. Van Ryzin, G. G., & Immerwahr, S. (2004). Derived importance-performance analysis of citizen survey data. *Public Performance and Management Review* 27(4): 144-173.
53. Van Ryzin, G. G., Kaestner, R., & Main, T. (2003). The effects of federal and local housing programs on the transition from welfare to work: Evidence from New York City. *Cityscape*, 6(2): 45-72.
54. Kaestner, R., Kaushal, N., & Van Ryzin, G. (2003). Migration consequences of welfare reform. *Journal of Urban Economics*, 53: 357-376.
55. Van Ryzin, G. G., & Kamber, T. (2002). Subtenures and housing outcomes for low income renters in New York City. *Journal of Urban Affairs*, 24(2): 197-218.
56. Reingold, D., Van Ryzin, G, & Ronda, M. (2001). Does public housing diminish the social capital and labor force activity of its tenants? *Journal of Policy Analysis and Management*, 20(3): 485-504.
57. Van Ryzin, G. G., Ronda, M., & Muzzio, D. (2001). Factors related to self-sufficiency in a distressed public housing community. *Journal of Urban Affairs*, 23(1): 57-70.

58. Seron, C., Van Ryzin, G., & Frankel, M. (2001). The impact of legal counsel on outcomes for low-income tenants in New York City's housing court: Results of a randomized experiment. *Law and Society Review*, 35(22): 419-434.
59. Van Ryzin, G. G. & Genn, A. (1999). Neighborhood change and the City of New York's Ten Year Housing Plan. *Housing Policy Debate*, 10(4): 799-838.
60. Van Ryzin, G. G., & Engelman Lado, M. (1999). Evaluating systems for delivering legal services to the poor: Conceptual and methodological considerations. *Fordham Law Review*, LXVII (5): 2553-2571.
61. Pereira, J. A., & Van Ryzin, G. G. (1998). Understanding public support for time limits and other welfare reforms. *Policy Studies Journal*, 26(3): 398-418.
62. Van Ryzin, G. G., & Freeman, E. W. (1997). Viewing organizations as customers of government services: Data from Maryland's housing development programs. *Public Productivity and Management Review*, 20(4): 419-31.
63. Seron, C., Frankel, M. Muzzio, D. Pereira, J., & Van Ryzin, G. (1997). A report of the perceptions and experiences of lawyers, judges, and court employees concerning gender, racial and ethnic fairness in the federal courts of the Second Circuit of the United States. *Annual Survey of American Law*, pp. 415-528.
64. Van Ryzin, G. G. (1996). The impact of resident management on residents' satisfaction with public housing: A process analysis of quasi-experimental data. *Evaluation Review*, 20 (June): 485-505.
65. Van Ryzin, G. G. (1995). Cluster analysis as a basis for purposive sampling of projects in case study evaluations. *Evaluation Practice*, 16(2): 109-119.
66. Van Ryzin, G. G. (1994). Residents' sense of control and ownership in a mutual housing association. *Journal of Urban Affairs*, 16(3): 241-253.

### **Book Chapters**

67. James, O., Gilke, S., & Van Ryzin, G. (2017). Causal inference and the design and analysis of experiments. In *Experiments in Public Management Research: Challenges and Contributions* (pp. 59-88). Cambridge University Press.
68. Gilke, S., & Van Ryzin, G. (2017). Survey experiments for public management research. In *Experiments in Public Management Research: Challenges and Contributions* (pp. 117-138). Cambridge University Press.
69. Pandey, S. K., Pandey, S., & Van Ryzin, G. (2017). Prospects for experimental approaches to research on bureaucratic red tape. In *Experiments in Public Management Research: Challenges and Contributions* (pp. 219-243). Cambridge University Press.
70. Van Ryzin, G., & Riccucci, N. (2017). Representative bureaucracy: An experimental approach. In *Experiments in Public Management Research: Challenges and Contributions* (pp. 313-328). Cambridge University Press.

71. Mok, J.Y., James, O., & Van Ryzin, G. (2017). Expectations and satisfaction with public services. In *Experiments in Public Management Research: Challenges and Contributions* (pp. 313-328). Cambridge University Press.
72. Bovaird, T., Loeffler, E., van Ryzin, G. G., & Parrado, S. (2014). User and community coproduction of public services: What influences citizens to coproduce? In *Public Administration and the Modern State* (pp. 109-124). Palgrave Macmillan.

### **Conference Papers and Presentations (last 10 years)**

*Judging the evidence: How citizens value outputs, outcomes and costs.* Paper presented at the annual research conference of the Association for Public Policy Analysis and Management, Washington, DC, November 2018.

*Beyond natural and quasi experiments: A new taxonomy for applied causal research.* Poster presented at the annual research conference of the Association for Public Policy Analysis and Management, Washington, DC, November 2018.

*Citizen's heuristics and democratic accountability: A survey experiment.* Presented at the 14th Transatlantic Dialogue, a joint conference of EGPA/ASPA, Bucharest University of Economic Studies, Romania, June 2018.

*GW Trachtenberg Conference on Behavioral Approaches to Public Administration.* Served as co-chair of the conference, Washington, DC, May 2018.

*Biases in how citizens judge government performance: Experimental findings from the US and Denmark.* Paper presented at the annual research conference of the Association for Public Policy Analysis and Management, Chicago, IL, November 2017.

*Experimental studies of representative bureaucracy.* Invited lecture at Bocconi University, Milan, Italy, October 2017.

*Experiments in Public Management Research.* Invited lecture at the Bucharest University of Economic Studies, Romania, October 2017.

*The invisible arm of government: Toward a political psychology of public administration.* Invited paper presented at NYU Wagner, Frontiers in Public Administration and Policy Implementation, New York, May 2017.

*Coproduction and Citizenship: A Survey Experiment and Extension.* Presentation at the annual meeting of the American Society for Public Administration. Atlanta, GA, March 2017.

*Coproduction and Citizenship: A Survey Experiment.* Paper presented at the annual research conference of the Association for Public Policy Analysis and Management, Washington, DC, November 2016.

*Experiments in public management research: Methods and opportunities.* Preconference workshop presented at the Public Management Research Association. Aarhus University, Denmark, June 2016.

*The invisible arm of government: Toward a political psychology of public administration.* Presented at the 12th Transatlantic Dialogue, a joint conference of EGPA/ASPA, Ghent University, Belgium, June 2016.

- Behavioral and experimental public administration: Probing the microfoundations of theory and practice.* Panel organized for the annual meeting of the International Research Society for Public Management, Hong Kong, China, April 2016.
- Evidence-based management: A new measure and its correlates.* Presentation at the annual meeting of the American Society for Public Administration. Seattle, WA, March 2016.
- Representative bureaucracy and public engagement in emergency preparedness: An experimental study.* Paper presented at the annual research conference of the Association for Public Policy Analysis and Management, Miami, FL, November 2015.
- Motivated reasoning about public performance: An experimental study of how citizens judge Obamacare.* Paper presented at the Public Management Research Association. University of Minnesota, Minneapolis, June 2015.
- Information source and the credibility of public performance information.* Paper presented at the annual meeting of the International Research Society for Public Management, Birmingham, UK, April 2015.
- Representative bureaucracy and the willingness to coproduce: An experimental study.* Presented at the annual research conference of the Association for Public Policy Analysis and Management, Albuquerque, NM, November 2015.
- Experiments in public administration research.* Keynote address to the IAS Study Group on Trust and Public Attitudes: Citizen Attitudes and Behaviors from an Experimental Perspective. Speyer, Germany, September 2014.
- Information source and the credibility of public service performance information.* Paper presented at the annual meeting of the International Research Society for Public Management, Ottawa, April 2014.
- Representative bureaucracy, trust, and cooperation.* Invited presentation to the Instituto de Políticas y Bienes Públicos, Consejo Superior de Investigaciones Científicas (CSIC), Madrid, February 2014.
- Work motivations and the end of history illusion.* Presented at the annual research conference of the Association for Public Policy Analysis and Management, Washington, DC, November 2013.
- Process, outcomes, and the reputation of government.* Paper presented at the annual meeting of the International Research Society for Public Management, Prague, April 2013
- How citizens judge government: The role of outcomes and process.* Invited presentation to the Department of Politics, Exeter University, UK, February 2013
- An experimental test of the expectancy-disconfirmation model of citizen satisfaction.* Presented at the annual research conference of the Association for Public Policy Analysis and Management, Washington, DC, October 2011.
- Social consequences of corruption: Empirical findings and strategic implications (with M. Villoria & C. Lavena).* Presented at the 7th Transatlantic Dialogue, a joint conference of EGPA/ASPA. Rutgers University, NJ, June 2011.
- Did 9-11 increase public sector job satisfaction in the US? A difference in differences study.* Paper presented at the Public Management Research Association. Syracuse University, June 2011.
- The social consequences of public sector corruption: An empirical investigation.* Presented at the annual meeting of the American Society for Public Administration. Baltimore, MD, March 2011.



- Do citizen surveys provide valid measures of public service quality?* Invited paper presented at Instituto Universitario de Investigación Ortega Y Gasset. Madrid, Spain, April 2010.
- Outcomes, process and trust of the civil service* Paper presented at the 10<sup>th</sup> meeting of the Public Management Research Association. Columbus, Ohio, October 2009.
- Outcomes and process: What influences citizens' trust of the civil service?* Paper presented at the 5th TransAtlantic Dialogue, a joint conference of EGPA/ASPA. Washington, DC, May 2009.
- Taking some of the guesswork out of picking control variables in an analysis of program impacts.* Workshop presentation at the annual conference of the Eastern Evaluation Research Society. Absecon, NJ, April 2009.
- Analysis of citizen satisfaction surveys: Importance-performance analysis.* Presented at the conference of the Public Performance Measurement and Reporting Network. Newark, NJ, January 2009.
- New tools for the analysis of satisfaction surveys.* Presented at the annual meeting of the American Evaluation Association. Denver, Colorado, November 2008.
- Public preferences for devolution of social welfare programs in Spain: An empirical analysis of region, politics, and performance* (with Eloisa del Pino). Presented at The 4th Transatlantic Dialogue, a joint conference of EGPA/ASPA. Milan, Italy, May 2008.

### **Research Grants and Fellowships**

- Chancellor's Seed Grant Program (\$50,000), to support the Center for Experimental and Behavioral Public Administration, 2016 to 2019.
- Alfred P. Sloan Foundation (\$123,000), to support continued development of CivicPanel, an online research panel, 2010 to 2013.
- Short Term Visiting Fellows Program (\$5000), Consejo Superior de Investigaciones Cientificas, Madrid, Spain, summer 2011.
- Academic Excellence Fund, Rutgers University (\$25,000), to establish web-based research resources in public affairs and administration, 2009 to 2010.
- New York City Community Health Survey (\$3,000,000). New York City Department of Health and Mental Hygiene, 2002 to 2007.
- Baruch Survey Research Unit (\$1,000,000). Various projects and sponsors, 1999 to 2007.
- Renewal of eTownPanel Project (\$74,000). Alfred P. Sloan Foundation, Program for Citizen-Driven Performance Measurement, 2005.
- eTownPanel Project (\$45,000). Alfred P. Sloan Foundation, Program for Citizen-Driven Performance Measurement, 2003.
- Evaluation of the Project for Rockaway Youth in Safety and Education (\$600,000). New York City Board of Education, 2000 to 2003.
- HUD Research Grant on the Interaction of Welfare Reform and Housing Programs (\$50,000), US Department of Housing and Urban Development, 1999.

PSC-CUNY Research Award (\$5,000), Baruch College, CUNY, 1998.

Steven L. Newman Institute Research Award (\$2,000), Baruch College, CUNY, 1996.

### **Honors and Awards**

*Academic of the Year*, NJ Chapter of the American Society for Public Administration, 2018.

*Joseph Wholey Distinguished Scholarship Award* (for outstanding article on performance in public and nonprofit organizations), American Society for Public Administration, 2015

*Louis Brownlow Award* (for best article in *Public Administration Review* involving a practitioner), American Society for Public Administration, 2005

*Scholarship and Creative Achievement Award*, Baruch College / CUNY, 2005

*Outstanding Scholarly Achievement Award*, City University of New York, 2005

*Scholarship and Creative Achievement Award*, Baruch College / CUNY, 2004

*Outstanding Scholarly Achievement Award*, City University of New York, 2004

*New York State Fellowship*, City University of New York, 1987

*Graduate Fellowship*, City University of New York, 1985 and 1986

*Phi Beta Kappa*, Columbia University, 1985

### **Professional Activities (last 10 years)**

Editor, *Journal of Behavioral Public Administration* (2018 to present)

Co-Editor, *International Public Management Journal* (2017 to present)

North American Vice President, *International Research Society for Public Management* (2016 to present)

Conference Co-Chair, *EGPA-ASPA Transatlantic Dialogue (TAD) Conference* (2018)

Conference Co-Chair, *GW Trachtenberg Conference on Behavioral Approaches to Public Administration* (2018)

Editor, *Public Administration Review* (2016-2017)

Associate Editor, *Public Administration Review* (2014-2016)

Conference Program Committee Member, 2012-13, *Public Management Research Association*

Conference Program Chair, 2009-2010, *Eastern Evaluation Research Society*

Editorial Board Member: *International Journal of Public Sector Management*, *Journal of Public Administration Research and Theory*, *Public Administration Review*, *Public Administration: An International Quarterly*, *Public Performance and Management Review*.

Member of the following professional associations: *American Society for Public Administration*, *Association for Public Policy Analysis and Management*, *International Research Society for Public Management*, *International Society of Political Psychology*, *Public Management Research Association*.

## **Teaching and Mentoring**

### *Teaching areas at the doctoral level*

- Research design
- Philosophy of inquiry (philosophy of science)
- Experimental and behavioral public administration

### *Teaching areas at the master's level*

- Research design
- Program evaluation
- Performance measurement
- Public management
- Capstone seminar

### *Teaching areas at the BA level*

- Undergraduate research seminar
- Introduction to public policy and administration

### *Mentoring at the doctoral level*

- Chair of 13 dissertations to date (Chuck Baker, Robert Friday, Ashley Grosso, Mirae Kim, Min Hyu Kim, Cecilia Lavena, Danbee Lee, Yunsoo Lee, Huafang Li, Josh Osowski, Shuyang Peng, Razilya Shakarova, Jermaine Wright).

## **Affiliated and Visiting Appointments**

### *Center for Experimental and Behavioral Public Administration (Rutgers—Newark)*

- Founder and Co-Director, July 2015 to present

### *Division of Global Affairs (Rutgers—Newark)*

- Affiliated faculty member, 2010 to present

### *School of Public Health (Rutgers Biomedical and Health Sciences)*

- Affiliated faculty member, 2009 to present

### *Baruch Survey Research Unit (Baruch College CUNY)*

- Faculty Director, 2000 to 2008

### *Instituto de Políticas y Bienes Públicos, Consejo Superior de Investigaciones Científicas (CSIC), Madrid, Spain*

- Visiting Scholar, September 2012—August 2013
- Short-Term Fellow, July 2010

### *Escuela Superior de Economía y Negocios (ESEN), San Salvador, El Salvador*

- Visiting Professor, July 2015
- Visiting Professor, July 2014
- Visiting Professor, March 2012