

YING LIU

School of Public Affairs and Administration, Rutgers University – Newark

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EDUCATION

Rutgers University – Newark, New Jersey, USA 2021-2025 (expected)

Doctoral Candidate, Ph.D. in Public Administration

Dissertation: *Hidden Figures: Four Essays on Women’s Representation and Its Bureaucratic Outcomes*

Committee: Norma Riccucci (Chair), Pengju Zhang, Suzanne Piotrowski, Sebawit Bishu

Wuhan University, Wuhan, China 2017-2020

Master of Public Administration

Huazhong University of Science and Technology, Wuhan, China 2013-2017

B.S. in Public Management, B.A. in English Translation (Minor)

University of Oslo, Oslo, Norway January-June 2017

Exchange Student

RESEARCH INTERESTS

Public and Nonprofit Management, Social Equity, Human Resource Management, Local Government, Citizen-Government Interactions

TEACHING INTERESTS

Public Administration, Nonprofit Management, American Government, State and Local Government, Leadership, Public Personnel Management, Social Equity, Organization Theory

PEER-REVIEWED PUBLICATIONS

1. Cai, Changkun, **Ying Liu**, and Weiqi Jiang. 2023. “Bringing the Party Back into the Community: Restructuring Grassroots Governance in Shenzhen” *The China Quarterly* 254: 412-428.

[doi:10.1017/S0305741023000176](https://doi.org/10.1017/S0305741023000176). (SSCI)

2. Cai, Changkun, Weiqi Jiang, and **Ying Liu**. 2022. “From Government-Society to Party-Masses: The Community Governance Mode Change in Shenzhen.” *China: An International Journal* 20(4): 41-65.

[doi:10.1353/chn.2022.0034](https://doi.org/10.1353/chn.2022.0034). (SSCI)

PUBLICATIONS IN R&R

1. **Liu, Ying**, Suzanne Piotrowski, and Gregory Porumbescu. “If You Want Something Done, Ask A Woman: The Gendered Implications of Emotional Labor for Bureaucratic Responsiveness in Digital Service Encounters.” (R&R at *Public Administration Review*)

2. **Liu, Ying** and Norma Riccucci. “Women’s Representation and Federal Employees’ Sexual Harassment Experience.” (R&R at *Review of Public Personnel Administration*)

3. Churchill, Alexander, Shamitha Pichika, Chengxin Xu, and **Ying Liu**. “Using Generative Pre-Trained Transformers (GPT) for Supervised Content Encoding: An Application in Corresponding Experiments.” (R&R at *Policy Studies Journal*)

PUBLICATIONS IN SUBMISSION

1. **Liu, Ying**. “Book Review: *Public Personnel Management: Current Concerns, Future Challenges*.” (Under Review at *Review of Public Personnel Administration*)
2. **Liu, Ying**, Hanjin Mao, and Jiahuan Lu. “A League of Their Own: The Social Impact of Women’s Nonprofits in the United States.” (submitting to *VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations*)
3. **Liu, Ying**, Hanjin Mao, and Huafang Li. “Girls Help Girls: Symbolic Representation in Nonprofit Organizations.” (submitting to *Nonprofit Management and Leadership*)

WORK IN PROGRESS

1. **Liu, Ying**, and Pengju Zhang. “Compassionate Figures: Women’s Representation and Policy Making in New York.” (*Manuscript in preparation*)
2. **Liu, Ying**. “(Mis)Representation in Miss Representation: Evidence From a Survey Experiment on Public Perceptions of Women’s Representation.” (*Manuscript in preparation*)
3. **Liu, Ying**, Hanjin Mao, and Jiahuan Lu. “Explaining the Distribution of Women’s Nonprofits in the United States: Demand, Supply, and Political Culture.” (*Manuscript in preparation*)
4. Lagos, Nicolas and **Ying Liu**. “Women’s Representation and Gender Auditing: A Cross-Country Analysis.” (*Data analysis*)

TEACHING EXPERIENCES AND CERTIFICATES

Rutgers University – Newark

Instructor of Record:

- Introduction to Public Administration (in-person, undergraduate core) *Fall 2024*
- Leadership for Service Professionals (online, undergraduate core) [4.88/5] *Spring 2024*
- Introduction to Nonprofit Administration (in-person, undergraduate core) [4.37/5] *Fall 2023*

Teaching Assistant:

- Economics for Public Administration (in-person, MPA core) *Spring 2022*

Certificate

- Student Experience Project: “Your Syllabus as a Tool to Promote Student Equity, Belonging, and Growth” *December 2023*

GRANTS, AWARDS & FELLOWSHIPS

- Doctoral Fellowship (£3,000 and accommodation costs), Oxford-Penn Social Impact Doctoral Fellows Program, University of Oxford and University of Pennsylvania *2024*
- Samuels Doctoral Fellowship (\$5,000), Samuels State and City Policy Center, Baruch College *2024*
- Doctoral Consortium Scholarship (conference costs), AoM Public and Nonprofit Division *2024*
- Dissertation Research Grant (\$800), Rutgers School of Public Affairs and Administration *2024*
- Meier PMRC Travel Inclusion Award (\$250), Public Management Research Association *2024*
- First Generation Scholar Travel Grant (\$145), American Political Science Association *2023*
- Section on Nonprofits Student Award (\$500), American Society for Public Administration *2023*
- Section for Women in PA Student Scholarship (\$500), American Society for Public Administration *2023*

- Graduate Fellowship & Assistantship, Rutgers University – Newark *2021-2025*
- Graduate Student Travel Awards, Rutgers University – Newark *2022, 2023, 2024*
- Developing Nations Scholarship & Fee Waiver Scholarship, Midwest Political Science Association *2019*

CONFERENCE PRESENTATIONS

“Explaining the Distribution of Women’s Nonprofits in the United States: Demand, Supply, and Political Culture”

- Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference, DC. *2024*

“Are Women More Compassionate Public Policy Makers? Evidence from New York.”

- Association for Public Policy Analysis & Management (APPAM) Conference, National Harbor. *2024*
- American Political Science Association (APSA) Conference, Los Angeles. *2023*
- Association for Budgeting & Financial Management (ABFM) Conference, Denver. *2023*

“(Mis) Representation in Miss Representation: Evidence from A Survey Experiment on Public Perceptions of Women’s Representation.”

- Public Management Research Association (PMRA) Conference, Seattle. *2024*

“Women’s Representation and Federal Employees’ Sexual Harassment Experience.”

- American Society for Public Administration (ASPA) Conference, Minneapolis. *2024*
- Midwest Political Science Association (MPSA) Conference, Chicago. *2023*

“Can the Nonprofit Sector Promote Social Equity? An Examination of Women’s Nonprofit Organizations in the U.S.”

- American Society for Public Administration (ASPA) Conference, Minneapolis. *2024*
- Midwest Political Science Association (MPSA) Conference, Chicago. *2024*
- Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference, Orlando. *2023*

“Frontline Bureaucrats in ICT-Driven Service Delivery: Emotional Labor, Gender, and Responsiveness.”

- Public Management Research Association (PMRA) Conference, Utrecht, Netherlands. *2023*

“Does Symbolic Representation in Non-Profit Organizations Matter? Gender Representation, Leadership, and Donation Willingness.”

- American Society for Public Administration (ASPA) Conference, Online. *2023*
- Association for Public Policy Analysis & Management (APPAM) Conference, DC. *2022*

“How do Congressional Deputies Represent Their Constituencies in the Local People’s Congress in China?”

- Midwest Political Science Association (MPSA) Conference, Chicago. *2019*

RESEARCH EXPERIENCE

Research Assistant, NSF Project “Smart and Inclusive Service Integration” *2022-2023*

- Conducted sentiment analysis on Open311 data, drafted a research paper, and presented findings to practitioners and at the PMRC.
- Carried out other research-related tasks, including topic modeling analysis and spatial analysis.

- Assisted in obtaining Institutional Review Board (IRB) approval, conducted focus group interviews with city government officials, community advocates, and citizens, and wrote the interview report.
- Participated in weekly meetings with city government officials and an interdisciplinary research team comprising computer scientists and engineers; reported progress and provided administrative support.

ADDITIONAL TRAINING

Summer Institute in Computational Social Science, Rutgers University	<i>June 2022</i>
Data Science for Public Policy, Florida International University	<i>April-June 2022</i>
Digital Humanities Research Institute, Rutgers University	<i>January 2022</i>

PROFESSIONAL SERVICE

Journal Review

- Journal of Public Policy
- International Public Management Journal
- Public Management Review
- Public Performance & Management Review
- Public Personnel Management

Service to Institutions and Profession

- Executive Board Member, Section for Women in Public Administration, ASPA *2024-present*
- Affiliated Graduate Student, Rutgers Transparency and Governance Center *2022-present*
- Student Representative, Section for Women in Public Administration, ASPA *2023-2024*
- Vice-President, Ph.D. Student Club, Rutgers School of Public Affairs & Administration *2022-2023*

PROFESSIONAL MEMBERSHIPS

Academy of Management (AoM)
 Association for Public Policy Analysis & Management (APPAM)
 Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)
 American Society for Public Administration (ASPA)
 Midwest Political Science Association (MPSA)
 Public Management Research Association (PMRA)

SKILLS

Language: Mandarin (native), English (fluent)
Computer Skills: R, Stata, Python, Tableau, L^AT_EX, Qualtrics

Last updated: September 2024