

Lois M. Warner (Redman-Simmons), Ph.D.

Associate Teaching Professor, Director, Institutional Assessment
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Education

Ph.D. Public Administration, 2007

Rutgers University-Newark, NJ, School of Public Affairs and Administration,
Newark, NJ. Dissertation: *Graduate Students Attraction to Public Service Professions*.
Advisor: Professor, Dr. Marc Holzer

M.A. Diplomacy and International Relations, 2002

Seton Hall University, The Whitehead School of Diplomacy and International
Relations, South Orange, NJ. Concentration: Development Management
Thesis: *Foreign Direct Investment and Economic Growth*

M.S. International Business, 2002

Seton Hall University, W. Paul Stillman School of Business, South Orange, NJ.
Final: International Marketing Proposal for Chile

B.A. Hon. English Major, 1999

University of the West Indies, Faculty of Humanities, Campus at Cave Hill,
Barbados
Concentrations: International Business and Political Science
Research Paper: *Political Rhetoric in Speeches by Sir Errol Walton Barrow (Barbados
Prime Minister, 1966-76 and 1986-87)*

Instructional Development

1. American Council on Education (ACE) Workshop, Supporting the Mental Health of Students of Color throughout Life Transitions, 2022
2. Advanced Certificate in Effective College Instruction, American Association of College and University Educators (ACUE). This credential is co-issued by the American Council on Education (ACE) and distinguishes faculty for their commitment to educational excellence and student success, 2021
3. Creating an Inclusive and Supportive Online Learning Environment, summer 2021. American Association of College and University Educators (ACUE) and American Council on Education (ACE), 2021
4. Promoting Active Learning Online, American Association of College and University Educators (ACUE) and American Council on Education (ACE), 2022
5. Engaging Students in Online Courses, Rutgers University, Continuing Education, 2020
6. Workshop on Learning Analytics, Rutgers Center for Teaching Advancement, and Assessment Research, 2018
7. SMART Teaching Workshop Series, Rutgers University-Newark Graduate School, 2018 and 2019

8. Effective Teaching Practices, American Association of College and University Educators (ACUE) and American Council on Education (ACE), 2017
9. Absorb, Do, Connect: Technologies to Present, Experience and Collaborate, Rutgers, The State University of New Jersey, 2015
10. Preparation for Teaching Online, City University of New York, 2013

Public Administration Educator - 16 Years

School of Public Affairs and Administration (SPAA), Rutgers University, Newark, NJ

Associate Teaching Professor, 2023-

Assistant Teaching Professor, 2016-2023

MPA Courses – Campus & Online

- Administrative Ethics
- Applied Research Design
- Capstone Project
- Human Resources Administration
- Managing Public Organizations
- Public Policy Process

EMPA Courses - Online

- Administrative Ethics
- Applied Research Design
- Managing Public Organizations
- Public Policy Process

BA Courses

- Arts and Culture of Public Service – Campus & Online
- Career Explorations (1 Credit Course) - Campus
- Ethical Public Service – Campus & Online

Lecturer (SPAA), 2015

MPA Course – Campus & Online

- Administrative Ethics

BA Course – Campus & Online

- Arts and Culture of Public Service

National Center for Public Performance (SPAA), Spring 2008

Online Instructor - Part-time

- Public Performance Management

Lecturer (SPAA), Summer 2007

MPA Courses

- Managing Public and Nonprofit Management - Campus
- Nonprofit Human Resource Management - Campus

Department of Public Management, John Jay College of Criminal Justice, City University of New York (CUNY), 2007-2015

Associate Professor, Full-time (2012-15)

Assistant Professor, Full-time (2007-2012)

MPA Courses

- Combating Terrorist Financing - Campus
- Economics for Public Administrators – Online
- Human Resource Management- Campus
- International Inspection and Oversight- Campus
- Organization Theory and Management- Campus
- Political Environment of Public Administration- Campus
- Public Sector Financial Management - Campus
- Research Methods – Campus and Online

BA Courses

- Administration of Public Personnel Resources - Campus

School of Public Affairs, Baruch College, CUNY, 2009 & 2015

Associate Professor - Part-time (2015)

Assistant Professor - Part-time (2009)

MPA Courses

- Human Resource Management - Campus
- Managing Public and Nonprofit Organizations - Online
- Research Methods - Campus

Public Administration Institute, Fairleigh Dickinson University, Florham, NJ, 2008 & 2009

Assistant Professor - Part-time (2009)

MPA Courses

- Human Resource Management – Students Employment Location
- Organization Performance Management - Campus

Division of Fine Arts, Barbados Community College, Ministry of Education and Culture, 2000

Instructor - Part-time

Bachelor of Fine Arts

- Business Practices for Artists - Campus

Barbados Industrial Development Corporation and Barbados Export Promotion Corporation, Ministry of Trade, 1991-2000

Business Development Officer 1996-2000; Design Adviser 1991-1995

- Workshops for Industry Sectors and Schools: Export Documentation; Design Awareness- On location.

Barbados Ministry of Education and Culture, 1981-1986

- Secondary School Teacher Art, and Crafts: Prepared students for Secondary School-leaving Examination

Awards & Grants

2021-2022	Chancellor's Scholarship-in-Residence Fellowship, Rutgers University-Newark, NJ
2021	School of Public Affairs and Administration Faculty Teaching Award
2020	Inducted to Honorary Membership, Pi Alpha Alpha Honor Society
2020	Rutgers University Cultural Programming Grant for Exhibit Celebrating Public
2019	School of Public Affairs and Administration Faculty Service Award
2006-2007	Dissertation Fellowship, Graduate School, Rutgers University-Newark, NJ
2005	Award for Excellent Work as a Senior Research Associate, Graduate School, Rutgers University-Newark, NJ
2005	Reinventing Newark Exhibit, Grant, New Jersey Council for the Humanities
2002-2006	Graduate Fellowship, Graduate School, Rutgers University-Newark, NJ
2001-2002	Graduate Fellowship, W. Paul Stillman School of Business, Seton Hall University, South Orange, NJ

Professional Training & Certification

1. Site Visitor Training, Network of Schools of Public Policy, Affairs, and Administration (NASPAA), 2021
2. NASPAA NEXT Leadership Development Course held during the 2019 Network of Schools of Public Policy, Affairs, and Administration Annual Conference, 2019
3. Creating Collaborative Solutions, Harvard Kennedy School of Government, Cambridge, Massachusetts, 2010
4. Trade Promotion, Malta Export Trading Corporation, Valletta, 2000
5. Auditing of Internal Quality Systems, Stebbing and Partners International, London, England, 1994
6. Quantitative Managerial Decision Making, Barbados Institute of Management and Productivity, 1994
7. Middle Management, Ministry of the Civil Service, Government of Barbados, 1989

Public Administrator - 25 Years Public Service

2019 Director, Institutional Assessment, School of Public Affairs and Administration Rutgers University-Newark, NJ

- Compile Middle States Commission on Higher Education (MSCHE) Annual Students' Learning Outcomes (SLOs) Assessment Reports: 2019 -
- Compile Network of Schools of Public Policy, Affairs, and Administration (NASPAA) Annual Accreditation Maintenance Reports on SPAA's Compliance with NASPAA's seven accreditation standards: 2019 -
- Engage with faculty and staff toward achieving efficiencies in collecting and analyzing data on SPAA's performance in achieving the NASPAA Universal Required Competences, and in measuring and assessing SLOs

2016-17 Teaching Resources Coordinator, School of Public Affairs and Administration Rutgers University-Newark, NJ

- Populated teaching resource bank in Blackboard Learning Management System, organized teaching improvement workshops with guest presenters from within Rutgers University

2015 Coadjutant, School of Public Affairs and Administration Rutgers University, Newark

- Public Administration Research to populate the [Virtual Museum of Public Service](#) galleries

2014 Consultant to the United Nations

- Development Management Branch, Division for Public Administration and Development Management, United Nations Department of Economic and Social Affairs (UNDESA)
- Synthesis of Content for the [2015 World Public Sector Report](#),

2013 Consultant to the United Nations

- Capacity Building Branch Division for Public Administration and Development Management, UNDESA
- Develop online course for African human resources managers, on promoting professionalism, integrity, and ethics in public administration.

2012-2013 Governance and Public Administration Officer, Development Management Branch, Division for Public Administration and Development Management, UNDESA, July 2012 – January 2013

- Annotated outline for online course in Preventing Corruption through Citizen Engagement
- Drafted Self- assessment Questionnaire on agency readiness for citizen engagement (CESAQ)
- Conducted public administration research and documentation: status of legislation and institutionalization of Freedom of Information Acts across United Nations Member States
- Support to program management

2011-2012 Governance and Public Administration Officer, Office of the Director, Division for Public Administration and Development Management, UNDESA

- Review and analysis of the United Nations Public Administration Network (UNPAN) Knowledgebase for content accessibility and organization, with recommendations for layout.
- Public administration research and administrative duties, including speech writing and preparing talking points

2009 – 2011 Associate Governance and Public Administration Officer, Capacity Branch, Division of Public Administration and Development Management, UNDESA

- Responsible for administrative processes for receiving and verifying entries for the UNPSA, writing case studies on UNPSA nominations and award winners, and presenting overview of UNPSA innovation cases at Innovation Awards Ceremony and Forum in Barcelona (2010), and Tanzania (2011), initiating a community of practice for managers of public service awards programs in UN Member States, organizing a Special Meeting in Tanzania for managers of award's programs.
- Public administration research: Codes of Conduct from UN Member States.
- Support to program management

2004 – 2006 Research and planning with gallery curator “Reinventing Newark” Exhibit, and School visits, November 2- December 15, 2005, The Paul Robeson Art Gallery, Rutgers University-Newark, NJ with Marc Holzer.

- Planning and coordinating “Reinventing Newark” Symposium, November 30th, 2005, The Dana Room, John Cotton Dana Library, Rutgers University-Newark. With Marc Holzer.
- Funded by the New Jersey Humanities Council in Association with the School of Public Affairs and Administration, Rutgers University, Newark

1996-2000 Business Development Officer, Export Promotion. Barbados Investment Development Corporation (BIDC), Ministry of Trade, Barbados

- Market research and market development in the Caribbean, North America, and Western Europe: designed and implemented export marketing strategies for cultural products. Provided consultations and workshops on export documentation- BIDC is a quasi-governmental economic development agency responsible for business and industrial development, BIDC also manages nine industrial estates and a craft village.

1992 - 1996 Design Adviser, Design Center Barbados Export Promotion Corporation (Merged with BIDC.)

1991 - 1992 Design Adviser, Industrial Development (BIDC), Ministry of Trade, Barbados Design Management.

- Planned and implemented design awareness projects, which comprised lecture presentations and workshops to industry sectors and schools.
- Planned and implemented traveling exhibitions, to promote the export of visual arts in the USA and England.
- Collaborated within department on the award of Lomé funded design management scholarships.

1986 Cultural Officer, Curator, National Cultural Foundation (NCF) Ministry of Education and Culture, Barbados

- Contributed to establishing Quen's Park Art Gallery; initiated research, documentation and restoration of National Art Collection (funded by the Organization of American States)
- Managed art gallery activities: curating exhibitions, organizing workshops, developing exhibition literature, sales promotion, and public relations. NCF is a quasigovernmental

organization responsible for developing cultural awareness and for promoting the visual, literary and performing arts.

Service to the Field

- 2022 - Immediate Past Chair, ASPA Section for Public Administration Education (SPAEE)
- 2021 Chair, Planning Committee, ASPA Section on Public Administration Education 43th Teaching Public Administration Conference in collaboration with Network of Schools of Public Policy, Affairs, and Administration 2021 Annual Conference
- 2020 Faculty Advisor for Pi Alpha Alpha
Chair, ASPA Section on Public Administration Education
Member of Editorial Board, Public Voices, Suffolk University Institute for Public Service
- 2019 Chair, Planning Committee, ASPA Section on Public Administration Education 42th Teaching Public Administration Conference in collaboration with Network of Schools of Public Policy, Affairs, and Administration 2020 Annual Conference
- 2019 Chair, Planning Committee, ASPA Section on Public Administration Education 41th Teaching Public Administration Conference
- Review Proposals
 - Preparation of Conference Program
 - Coordinator for Member Submissions - ASPA Section on Public Administration Education Quarterly Column ASPA PA Times Online
- Chair, ASPA Section on Historical, Artistic & Reflective Expression
- Moderator for the Panel on Perspectives on Government Performance:
 - Comparative Public Administration. ASPA Annual Conference. March 17-21, Atlanta Georgia
- 2019-2022 Chair, ASPA Section on Historical, Artistic & Reflective Expression
- Moderator for the Panel on Perspectives on Government Performance
 - Comparative Public Administration. ASPA Annual Conference. March 17-21, Atlanta Georgia, 2017
- 2018 Ad Hoc Reviewer, International Journal of Online Pedagogy and Course Design. IGI Global Publications, USA
- Coordinated the New Jersey ASPA Chapter's Public Service Awards Ceremony, Hosted by SPAA, Rutgers University-Newark
 - Chair-Elect ASPA Section on Public Administration Education
 - Moderator for the Panel on Blind Spots in Public Administration: Local Governance and Contexts of Public Administration. Northeast Conference on Public Administration (NECoPA) University of Baltimore, Maryland November 2-4, 2018

- Coordinator for Member Submissions - ASPA Section on Public Administration Education Quarterly Column ASPA PA Times Online
- 2016 Member-at-Large ASPA Section on Public Administration Education
 - Chair, Planning Committee, ASPA Section on Public Administration Education 39th Teaching Public Administration Conference
 - Preparation of Conference Program; Preparation Conference Proceedings
 - Website; Preparation of Index of Conference Preparations.
 - Participation in the preparation of a Teaching Public Administration Conference (TPAC) Host Responsibilities and Toolkit, with SPAE Chair, Dr. Alexander Heckman, Franklin University
- 2012 Women in Government." A panel discussion on the experiences of women in government, challenges faced by women in the public sector, and the importance of increased gender diversity. American Society for Public Administration New York Chapter, Baruch MPA Club and John Jay MPA Student Association, Baruch College, NY, April 2
- 2000-2002 First Vice-President, Whitehead Alumni Association Executive Committee, Seton Hall University, The Whitehead School of Diplomacy, and International Relations

Memberships

- 2020- Inducted to Honorary Membership, NASPAA Pi Alpha Alpha Honorary Society
- 2016- Member of the Section on Public Administration Education (SPAЕ)
 - Member of ASPA Section on Historical Artistic and Reflective Expression (SHARE)
 - Ex Officio Member of the New Jersey ASPA Chapter
- 2002 Member of the American Society of Public Administration
- 1992-2002 Member of the International Council of Museums

Conference Papers & Presentations

- 2023 Anchoring Higher Education, P3 Collaboratory, Rutgers University, April 27. Convenor and Panelist: Historical Reference and Storytelling as Pedagogy for Social and Professional Communities.

ASPA Annual Conference, Section on Public Administration Education Panel: Skills to Advance Democracy: A View from Public Administration Classroom. Panelist, "Achieving More Together in Public Administration Courses."

ASPA Annual Conference, Section on Historical, Artistic, and Reflective Expression Panel: Using Open Resources to Enhance Students' Experience. Panelist, "Creative Sectors as Resources in Delivering Public Administration Courses."

2022 NASPAA Annual Conference, ASPA Section on Public Administration Education, First day Workshop on Open Educational Resources in Public Administration Education. Convener & Moderator: Warner, Lois. Panel: Wendy Bolyard, Julia Carboni, Rachel Emas, and Valerie Paterson

2021 NASPAA Annual Conference, ASPA Section on Public Administration Education, First day Workshop on Open Educational Resources in Public Administration Education. Convener, Panelists: Warner, Lois, Wendy Bolyard, Michael Dillard, Rachel Emas, and Valerie Paterson - Virtual

ASPA Annual Conference, ASPA Section on Historical, Artistic and Reflective Expression Workshop. Convener & Panelist: with Marc Holzer, Suffolk University, Boston MA - Virtual

2020 NASPAA Annual Conference, "Historical, Artistic and Reflective Expression Resources For Enhancing Students' Engagement". Workshop Convener, Panelist, with Marc Holzer, Suffolk University Boston MA, and Sanford Borins, University of Toronto, Canada, October 16 – Virtual

2019 Northeast Conference on Public Administration (NECoPA), Baruch College, CUNY, Brooklyn, New York. Panelist, "Factors Challenging or Supporting Innovation toward Improving and Promoting Public Service Transparency and Accountability."

Teaching Public Administration Conference, September 19-20, 2019, Indiana University Purdue University at Indianapolis. Panelist, "How to Use the Analytical Mechanisms In Online Public Administration Courses to Inform Learner Support."

Social Equity Leadership Conference, Rutgers University, June 5-7, 2019 "Increasing Access to Education for Equitable Development." Co-Presenter with Deborah Mohammed-Spigner, Kean University. "Stories as Pedagogy in Building Communities."

Anchoring Higher Education Conference, Rutgers University, April 18, 2019. Convener, Panelist with James Amemasor, New Jersey Historical Society, Gregory Guderian, Newark Public Library.

2018 Northeast Conference on Public Administration (NECoPA) University of Baltimore, Maryland November 2-4, 2018 "Public Sector Innovation and Fostering Citizens' Engagement and Participation in Public Policy-making." Co-Presenter with Deborah Mohammed-Spigner, Kean University.

University of Northumberland, Newcastle upon Tyne, England, U.K. September 10-12, 2018 -Panelist, "Accommodating Asian Students in U.S. Public Administration Programs." Teaching Public Administration Conference.

- 2017 Northeast Conference on Public Administration (NECoPA) University of Vermont November 3-5 -Presenter, "Cultural Participation and Community Development: 21st Century Newark, NJ."
- 40th Teaching Public Administration Conference. University of Nebraska, Omaha May 31- June 2 "Cinematic Perspectives of Public Administration for BA & MPA core courses." Panelist,
- ASPA Annual Conference. March 17-21, Atlanta Georgia Panelist "Innovation in Public Service delivery."
- Rutgers Online Learning Conference. Rutgers Center for Online and Hybrid Learning and Instructional Technologies. March 13, Somerset, New Jersey. Panelist "The Virtual Museum of Public Service: A Resource for Teaching Public Administration in a Multimedia World"
- 2016 Northeast Conference on Public Administration. November 11-13 Penn State University, School of Public Affairs, Harrisburg, Pennsylvania. "Teaching Public Administration in a Multimedia World." Panelist and presenter.
- 39th Teaching Public Administration Conference. ASPA Section on Public Administration Education. School of Public Affairs and Administration, Rutgers University- Newark
- 2014 "UN Careers Workshop" Convener with Mr. Robert Telenta, Regional Security Advisor-Africa, UNDP, for MPA Students, Department of Public Management, John Jay College of Criminal Justice, July 29
- "Career Opportunities at United Nations and Related NGOs" Workshop Convener, Co-presenter with Patricia Nemeth, for MPA Students, Department of Public Management, John Jay College of Criminal Justice, January 23
- 2013 Faculty Development Day, John Jay College of Criminal Justice, City University of New York, August 27 Panelist "New York as a Learning City"
- 2012 "The role of United Nations Public Administration Country Studies Research in Public Administration" Presented at the Division for Public Administration and Development Management Divisional Substantive Training, NY, December 10-12
- Trust-building Initiatives in Government Reform." Presented at the 6th SINO-US Conference on Public Administration, Beijing, China. Co-author Haiyan Qian
- 2010 "Promoting Transparency, Accountability, and Innovation in Public Service Delivery for Achieving the Millennium Development Goals (MDGs): How has the United Nations

Public Sector Awards Program Impacted the Achievement of the MDGs." United Nations Public Service Day Awards Ceremony and Forum, Barcelona, Spain

- 2009 "Bureaucracy vs. the Public Service Ethos: Contemporary Concepts of Public Service", Presented at New York State Political Science Association 63rd Conference, April 2009, New York (Submitted for Peer Review)

American Society for Public Administration's 70th Annual Conference, Miami, Florida, Panelist - Intergenerational Diversity and Recruitment

"Efficient Systems of Assessing Correctional Education", Presented at the Public Performance Measurement and Reporting Conference, Section - Using performance measurement data for improvement, planning, and budgeting, National Center for Public Performance, Rutgers University-Newark

- 2008 "Graduate Students Attraction to Government Public Service Professions", Presented at Minnowbrook III Conference, Lake Placid, NY, hosted by the Department of Public Administration, The Maxwell School of Citizenship and Public Affairs Syracuse University

"Internationalizing Public Policy Graduate Courses". Job Talk Presentation, Department of Public Management, John Jay College of Criminal Justice, City University of New York

- 2007 "Graduate Students Attraction to Government Public Service Professions." Job Talk Presentation Department of Public Administration, Baruch College, City University of New York

- 2006 "Lessons from Past Exhibitions: Reinventing Newark", Panelist at Mid-Atlantic Regional Archives Conference and Workshop, Morristown, New Jersey

"Reinventing Newark, Challenges for the Future Discussion," Panelist Newark, New Jersey, sponsored by The Institute on Ethnicity, Culture and the Modern Experience, and the following departments: Urban Education, Public Administration, Social Work, and Journalism. Rutgers University, Newark, NJ

- 2002 - 2004 Quarterly project reports: Reinventing Newark, Newark Community Representatives, The Joseph C. Cornwall Center for Metropolitan Studies, Rutgers University, Newark

Quarterly project reports: Reinventing Newark Rutgers Faculty, The Joseph C. Cornwall Center for Metropolitan Studies, Rutgers University, Newark, NJ

Publications

Books

Graduate students' attraction to government public service professions.

Redman-Simmons, Lois Monica. Rutgers The State University of New Jersey, Graduate School - Newark ProQuest Dissertations Publishing, 2007. 3293904.
Dissertation Director Dr. Marc Holzer

Warner, Lois M., and Marc Holzer (2008) *Attraction to Government Public Service Professions: Predicting that Career Decision*. VDM-Academic Publishing House. Beau-Bassin: Mauritius ISBN-10 : 9783639049992- 168 Pages

Reinventing Newark. (2005) Redman-Simmons, Lois, Holzer, M. Strom, E. & T. Carrizales. National Center for Public Productivity, School of Public Affairs and Administration, Rutgers University Newark, New Jersey, ISBN-13 : 978-0942942040. 118 Pages

Book Chapters

Davis, Howard, Suzanne Piotrowski, and Lois Warner. (2023) "Ethics and Standards of Conduct" in *Public Management and Governance* (3rd ed.), eds. Tony Bovaird and Elke Loeffler. New York: Routledge Press.

Warner, L.M. (2021). Agenda Setting. In: Farazmand, A. (eds) *Global Encyclopedia of Public Administration, Public Policy, and Governance*. Springer, Cham.
https://doi.org/10.1007/978-3-319-31816-5_249-1

Warner, L.M. (2018). Leadership and Innovation. In: Farazmand, A. (eds) *Global Encyclopedia of Public Administration, Public Policy, and Governance*. Springer, Cham.
https://doi.org/10.1007/978-3-319-20928-9_3202 "Leadership and Innovation." *Global Encyclopedia of Public Administration*.

Warner, L.M. (2018). Productivity and Management in Public Sector. In: Farazmand, A. (eds) *Global Encyclopedia of Public Administration, Public Policy, and Governance*. Springer, Cham. https://doi.org/10.1007/978-3-319-20928-9_3035

Mohammed-Spigner, Deborah & Porter, Brian & Warner, L. M. (2018). States' Budget Investments in Technology and Improving Criminal Justice Outcomes. 10.4018/978-1-5225-5966-5.ch005.

Warner, L.M. (2017). Ethics in Public Service. In: Farazmand, A. (eds) *Global Encyclopedia of Public Administration, Public Policy, and Governance*. Springer, Cham.
https://doi.org/10.1007/978-3-319-31816-5_3201-1

Works in Progress

Research Report “Strengths and Weaknesses of Student Teamwork in Teaching Public Administration BA and MPA Courses”. (First Draft – Approximately 12-15 pages, Plan to submit to the Journal for Public Administration Education, 2023)

Research Report “The Humanities as a Source for Open Educational Resources for Public Administration Undergraduate Courses.” (First Draft – Approximately 15-18 pages with illustrations. Plan to submit to the Journal Public Voices, 2023)

Refereed Journal Article

Zhang, Yahong, Lois Warner, and Hanjin Mao. (2022). “Challenges of Asian international students in the U.S. public affairs programs: A cross-discipline review.” Chinese Public Administration Review. DOI: 10.1177/15396754221102671.

Electronic Publications (not refereed).

Authored by Lois M Warner - PA Times - <https://patimes.org/?s=Lois+M+Warner&x=6&y=3>

1. 2023 “The Humanities as an OER Resource in Delivering Public Administration Courses.” PATimes Online, February 9
2. 2022 “Achieving more together.” PA Times Online. July 18
3. 2022 “Public Organizations’ Capacity for Creating and Providing Access to Open Educational Resources (OER)” PA Times Online. June 10
4. 2018 “Teaching with Multimedia: Value of Interactive Media to Informing Learner Support.” PA Times Online. October 26
5. 2018 “Teaching through Multimedia: Cartoons and Teaching Public Affairs and Administration.” PA Times Online. July 30
6. 2018 “Teaching through Multimedia to Bring Humor and Laughter into Public Administration Classrooms.” PA Times Online. April 27
7. 2018 “Teaching through Multimedia: Adding Diagrams to Enhance Public Administration Course Delivery.” PA Times Online. January 25
8. 2017 “Teaching with Multimedia: Studying Public Administration through Movies.” PA Times Online. October 28
9. 2017 “Teaching with Multimedia: Creating Better Public Administration Student Discussions with Visual Images.” PA Times Online. July 28
10. 2017 “Teaching with Multimedia.” ASPA – PA Times Online. January 27. Quarterly column for 2017
11. 2014 “Public Service across the Globe.” PA Times Online, June 20

Co-authored

1. 2019 Warner, L and Deborah Mohammed-Spigner. “United Nation’s Influence on Administrative Processes for Public Policy Development and Implementation.” PA Times Online. March 26
2. 2017 Holzer, Marc and Lois Warner. “Teaching Resources Guide for Public Affairs and Administration: Overview of the 4th Edition.” PA Times Online. November 30
3. 2017 Warner, L and Seth Mayer, “Teaching with Multimedia: Using Video in Public Administration Education.” PA Times Online. April 28

Other Publications

United Nations World Public Sector Report (2015). United Nations Department of Economic and Social Affairs – Contributor to the synthesis of written inputs

Report on the Ministerial Meeting (2011), United Nations Public Service Awards Forum, Dar es Salaam, Tanzania

Compendium of Good Practices and Innovations in Public Governance: United Nations Public Service Awards Winners and Finalists (2003-2011).

Co-authored with Adriana Alberti. United Nations Department of Economics and Social Affairs. Lois Warner wrote five case studies for this publication, on UNPSA Award-winning public-sector innovations

Report on the Special Meeting for Public Service Awards Coordinators (2011), United Nations Public Service Awards Forum, Dar es Salaam, Tanzania

Notes were taken by Lois Warner during the meeting and transcribed by her in this report.

Dar es Salaam Communiqué (2011). This document is the result of consensus reached at the parallel workshops held during the forum, and consultation with senior public officials. Lois Warner drafted this based on her notes taken at the forum, subsequently approved by Branch Heads.

Research and Teaching Interests

Research

Research pertaining to effective teaching practices including the use of multimedia, comparative innovation in public administration including public administration education and training, public policy processes, public service motivation and professionalism, and administrative ethics and public sector reform.

Teaching

Public administration and nonprofit management core courses including, Human Resource Administration, public policy processes, administrative ethics, and organization culture, theory and management

Unpublished Independent Studies

2006 Public Administration and Urban Heritage

2005 Government Funding Policy for the Arts

The City and Life Long Learning

2002 US Foreign Direct Investment and Economic Growth 1991 to 2000

Internships

2001 Barbados Permanent Mission to the United Nations, New York, June - August

- US market research for Barbados indigenous products. Report submitted to the Barbados Investment and Development Corporation, Division for Export Promotion

- 1992 Italian Chamber of Commerce, Venice, Italy; Ital Design, Turin, Italy, July-
- Received instruction on and exposure to design management techniques Visited selected companies where design was a major aspect of their strategic planning, to learn of the role of design in capturing and maintaining customer interest. European Development Fund: Lomé Convention
- 1991 Design Council, London, England, July
Design Center, Copenhagen, Denmark, August
- Training in design management. European Development Fund: Lomé Convention
- 1987 Museum of Modern Art of Latin America, Washington, D.C., July
Studio Museum of Harlem, Harlem, New York, August
Museum of Fine Art, Boston, Massachusetts, September
- Increased and expanded knowledge, awareness, and exposure to best practices in art gallery management: from conceptualization and installation of exhibitions to sales, customer relations, and evaluation.