

B.J. JONES, PMP
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Work Experience

- ***Battery Park City Authority, 2014 - present.*** Currently serving as President and CEO of New York State public benefit corporation charged with developing and maintaining the Battery Park City neighborhood in Lower Manhattan. Prior roles include Vice President of Administration & Internal Controls Officer and Chief Administrative Officer. Accomplishments include:
 - Oversight for a \$28 million annual operating budget, \$55 million annual capital budget, and 180 staff in Parks Operations, Programming, Administration, Finance, Legal, and Capital Projects.
 - Developed a strategy to preserve and expand affordable and rent stabilized housing units within Battery Park City.
 - Developed a five year capital plan to build and finance over \$450 million in infrastructure enhancements to strengthen resiliency of the neighborhood against severe weather and sea level rise.
 - Created a new security staffing framework to enhance safety and responsiveness in parks and open spaces while reducing costs.
 - Implemented a Project Management Office to track and report on progress of strategic initiatives.
 - Upgraded the technology infrastructure, including faster network capabilities, transition to iPhones, cloud-based disaster recovery, CCTV in parks, and upgrade of Microsoft financial management software.
- ***University of Pennsylvania, 2017 – present.*** Assistant Instructor in Master of Applied Positive Psychology Program for “Perspectives on Well-being” and “Positive Interventions in Institutions”.
- ***New York City Mayor’s Office, 2011 – 2014.*** Deputy Director of the Office of Operations and subsequently the Office of Housing Recovery, overseeing the development and implementation of a range of policy, technology, process and emergency response initiatives including:
 - *NYC Build it Back:* New case management system and operations to process over 20,000 applicants for repair and rebuilding of homes destroyed by Hurricane Sandy.
 - *Housing Recovery:* Temporary shelter program placing over 3,000 individuals displaced by Hurricane Sandy in 50 hotels and interim placement facilities.
 - *NYC Jobs:* Centralization and streamlining of public-facing and internal procedures for job posting and applicant processing for more than 40 agencies.
 - *Risk Based Inspection Program:* Automation of Fire Department inspection tracking and reporting for over 50,000 annual building inspections.
 - *311 Integration:* Integration of 311 with Departments of Environmental Protection, Housing Preservation and Development, and Buildings legacy systems to expand number of service requests available online and improve response times.
 - *Data Element Exchange Program:* Real time data sharing of building, inspection and licensing information between agency systems.
- ***Fund for the City of New York / Center for Code Reform, 2010 – 2011.*** Director of Special Projects and co-lead for incubator partner. Responsibilities included
 - Implementation of service request tracking and reporting system for technology support.
 - Development of application database for the city's New Business Acceleration Team.
 - Code consulting on green building initiatives for the City of Boston and Columbia University's Center for Climate Change Law.

- ***New York City Department of Buildings, 2003 – 2010.*** Most recently served as Assistant Commissioner for Strategic Planning and Implementation. Managed the Operations Redesign, Quality Assurance, Program Management and Analysis, and Code Development units. Former roles include Executive Analyst and Director of Operations Redesign. Accomplishments include:
 - *High Risk Construction Oversight study.* Managed \$4 million dollar study, including over 600 construction site observations by 30 engineering experts. Resulted in the development and implementation of 41 recommendations to strengthen safety in concrete, crane, and excavation operations.
 - *New NYC Construction Codes.* Oversaw the development and implementation of the city's first complete overhaul of the Building Code in 38 years. Managed working committees comprised of over 400 stakeholders, drafting of code language by architecture and engineering team, legal review process, and the resulting changes to forms, processes, and agency systems.
 - *eFiling.* Managed the implementation of the agency's first end-to-end online process for permit applications. Approximately 40,000 electrical applications processed online annually with over 90% of licensees participating.
- ***KPMG/BearingPoint Consulting, 1994 – 2003.*** Most recently served as Manager, specializing in state and local government projects geared toward process modernization improvement. Former roles include Program Analyst, Consultant, and Senior Consultant. Representative projects include:
 - *South Carolina Statewide Performance Audit.* Business process analyses and performance improvement recommendations for agencies including Transportation, Public Safety, Corrections, and Juvenile Justice.
 - *Georgia Department of Revenue, Blueprint for Modernization Study.* Department-wide review of revenue and motor vehicle functions and development of a modernization plan to address customer service and technological issues.
 - *New Jersey Division of Motor Vehicles Services (MVS) Operations Study.* Requirements development, project planning and pilot implementation of new agency system for field offices.
 - *Northern Virginia Metrorail Study.* Analysis of the potential economic development benefits from the Commonwealth's expansion of Metrorail.

Education

- *University of Pennsylvania, Master of Applied Positive Psychology, 2017.*
- *Boston University, Certificate in Project Management, 2005.*
- *American University, Master of Public Administration, 1996.* Concentration in human resources with coursework in law, statistics, and public policy.
- *Gettysburg College, Bachelor of Arts in Management, 1994.* Concentrations in Accounting and Human Resources. Phi Beta Kappa.
- *Georgetown University, Bryce Harlow Institute of Business and Government Affairs, Summer 1993.*

Credentials and Honors

- *Manhattan Power 50, City & State Magazine.* Key player in politics and government in 2018.
- *Distinguished Capstone, University of Pennsylvania.* "Positive Public Service: Turning Purpose Into Progress by Changing How Government Works From the Inside." Completed in 2017.
- *Hayes Prize.* Recipient of emerging leader award for demonstrating excellence in public service in New York City, 2009. Now serving as board member of the Hayes Prize Foundation.
- *Project Management Professional (PMP).* Certified by the Project Management Institute, May 2005.
- *NYC Enterprise Technology Awards.* Team recipient for Best Interagency Application, 2012, and Best Application Serving the Public, 2006.